Asgardeo Voluntary Product Accessibility Template (VPAT)[1]

Report Date: 9/12/2022

Scope of the Evaluation

WCAG Version - 2.1

Conformance target - AA

Asgardeo - Business-User registration / sign-in pages

Product Description

Asgardeo is a SaaS-based customer identity and access management (CIAM) solution that lets you design a smarter, more engaging, data-driven customer experience (CX) that will keep them coming back. The VPAT assessment is limited to the Scope specified above.

Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

- Manual Screen Reader assessment was performed using Apple/MacOS VoiceOver.

- Automated tools used included Chrome Lighthouse Testing.

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[1] "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guideline:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines (WCAG) 2.1	Level A (yes) Level AA (yes) Level AAA (no)

Detailed Audit Results

Summary

Reported on 50 of 50 WCAG 2.1 AA Success Criteria.

- 38 Passed
- 4 Partially
- 10 Not present

All Results

1 Perceivable

1.1 Text Alternatives

Success Criterion	Result	Observations
1.1.1: Non-text Content	Result: Passed	

1.2 Time-based Media

1.2.1: Audio-only and Video-only (Prerecorded)	Result: Not present	
1.2.2: Captions (Prerecorded)	Result: Not present	
1.2.3: Audio Description or Media Alternative (Prerecorded)	Result: Not present	

1.2.4: Captions (Live)	Result: Not present	
1.2.5: Audio Description (Prerecorded)	Result: Not present	

1.3 Adaptable

1.3.1: Info and Relationships	Result: Passed	
1.3.2: Meaningful Sequence	Result: Partially	Observations: In instances where an invisible reCAPTCHA is enabled the screen reader may shift to the component in the middle of the flow.
1.3.3: Sensory Characteristics	Result: Passed	

1.3.4: Orientation	Result: Passed	
1.3.5: Identify Input Purpose	Result: Passed	

1.4 Distinguishable

1.4.1: Use of Color	Result: Passed	
1.4.2: Audio Control	Result: Not present	
1.4.3: Contrast (Minimum)	Result: Partially	Observations: Certain text, including links and password criteria assistance text, do not have the minimum contrast.
1.4.4: Resize text	Result: Passed	

1.4.5: Images of Text	Result: Passed	
1.4.10: Reflow	Result: Passed	
1.4.11: Non-text Contrast	Result: Partially	Observations: Some components do not meet a 3:1 contrast ratio.
1.4.12: Text Spacing	Result: Passed	
1.4.13: Content on Hover or Focus	Result: Passed	

2 Operable

2.1 Keyboard Accessible

2.1.1: Keyboard	Result: Passed	
2.1.2: No Keyboard Trap	Result: Passed	
2.1.4: Character Key Shortcuts	Result: Not present	

2.2 Enough Time

2.2.1: Timing Adjustable	Result: Not present	
2.2.2: Pause, Stop, Hide	Result: Not present	

2.3 Seizures and Physical Reactions

2.3.1: Three Flashes or Below Threshold	Result: Passed	

2.4 Navigable

2.4.1: Bypass Blocks	Result: Passed	Observations: There are no major blocks of content present in the sign-up pages.
2.4.2: Page Titled	Result: Passed	
2.4.3: Focus Order	Result: Passed	Observations: In instances where an invisible reCAPTCHA is enabled the screen reader may shift to the component in the middle of the flow.
2.4.4: Link Purpose (In Context)	Result: Passed	

2.4.5: Multiple Ways	Result: Passed	
2.4.6: Headings and Labels	Result: Passed	
2.4.7: Focus Visible	Result: Partially	Observations: The cookie banner focus visibility is low.

2.5 Input Modalities

2.5.1: Pointer Gestures	Result: Passed	Observations: Pointer gestures are not utilized in the sign-up flows.
2.5.2: Pointer Cancellation	Result: Passed	
2.5.3: Label in Name	Result: Passed	

2.5.4: Motion Actuation	Result: Not present	

3 Understandable

3.1 Readable

3.1.1: Language of Page	Result: Passed	
3.1.2: Language of Parts	Result: Passed	Observations: There is no change of language within any part of the content.

3.2 Predictable

3.2.1: On Focus	Result: Passed	

3.2.2: On Input	Result: Passed	
3.2.3: Consistent Navigation	Result: Passed	
3.2.4: Consistent Identification	Result: Passed	

3.3 Input Assistance

3.3.1: Error Identification	Result: Passed	
3.3.2: Labels or Instructions	Result: Passed	
3.3.3: Error Suggestion	Result: Passed	

3.3.4: Error Prevention (Legal, Financial, Data)	Result: Passed	

4 Robust

4.1 Compatible

4.1.1: Parsing	Result: Passed	
4.1.2: Name, Role, Value	Result: Passed	
4.1.3: Status Messages	Result: Passed	

Web Technology

HTML, CSS, JavaScript, Chrome Lighthouse

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