



From Integration Spaghetti to Strategic Simplicity

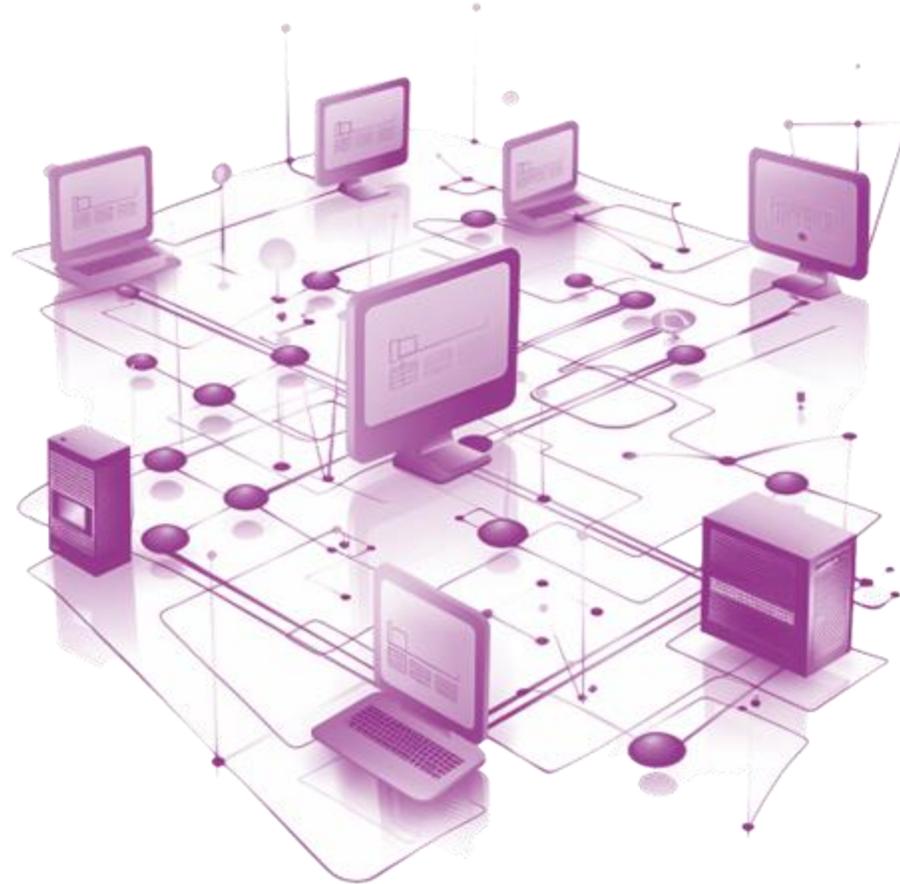
Kenny Kesar, Global CIO, Wipro

July 30, 2025

The Challenge – Point-to-Point Chaos

From Integration Spaghetti to Strategic Simplicity

- Multiple apps and services connected ad hoc
- Hard-coded integrations → fragile, costly to change
- No visibility or governance
- Data silos and inconsistent security



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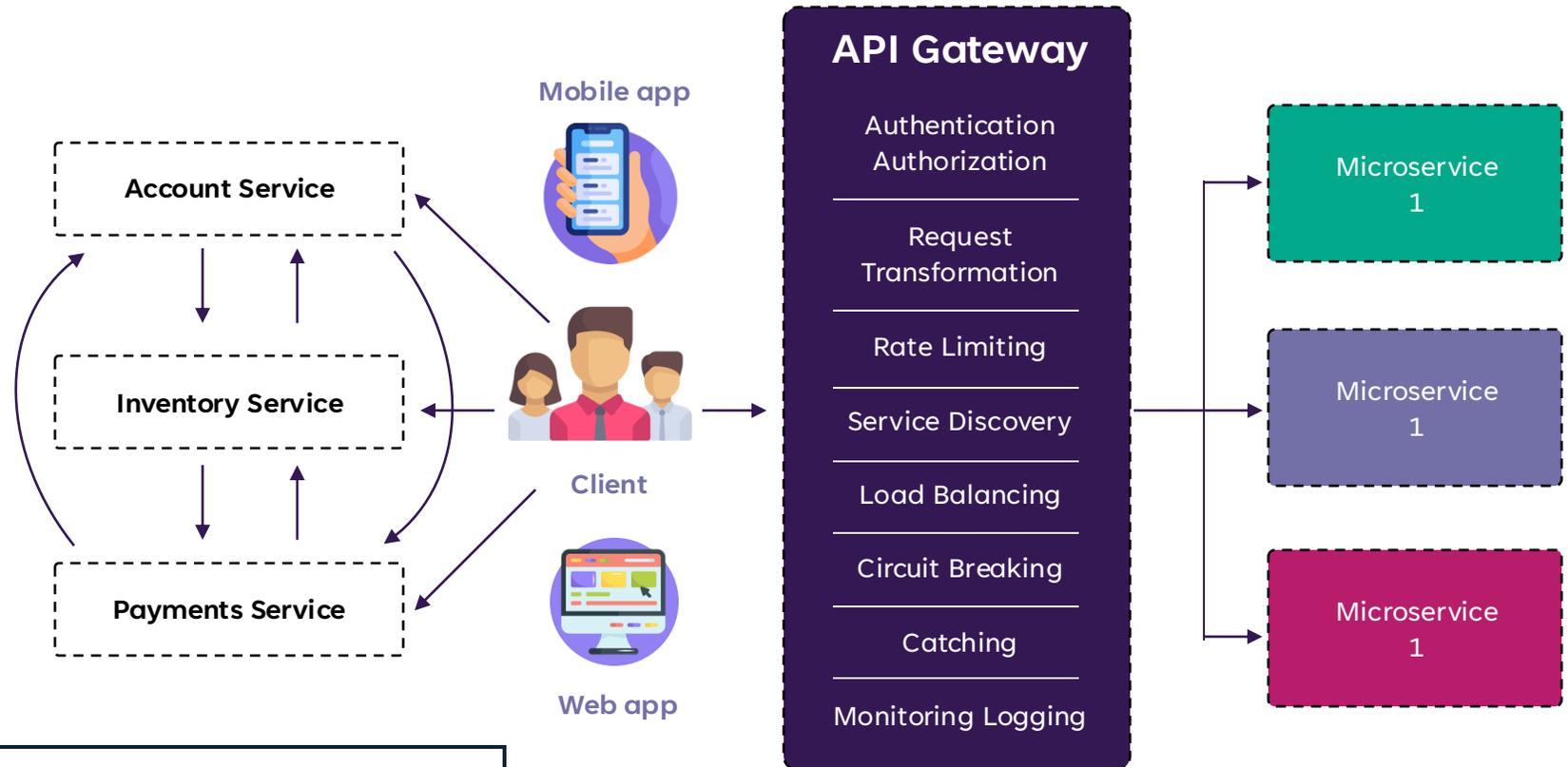
Scaling became a nightmare. Every new app meant 5 more brittle connections.

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The Turning Point – Strategic API First Mindset

Laying the Foundation for Scalable Interactions

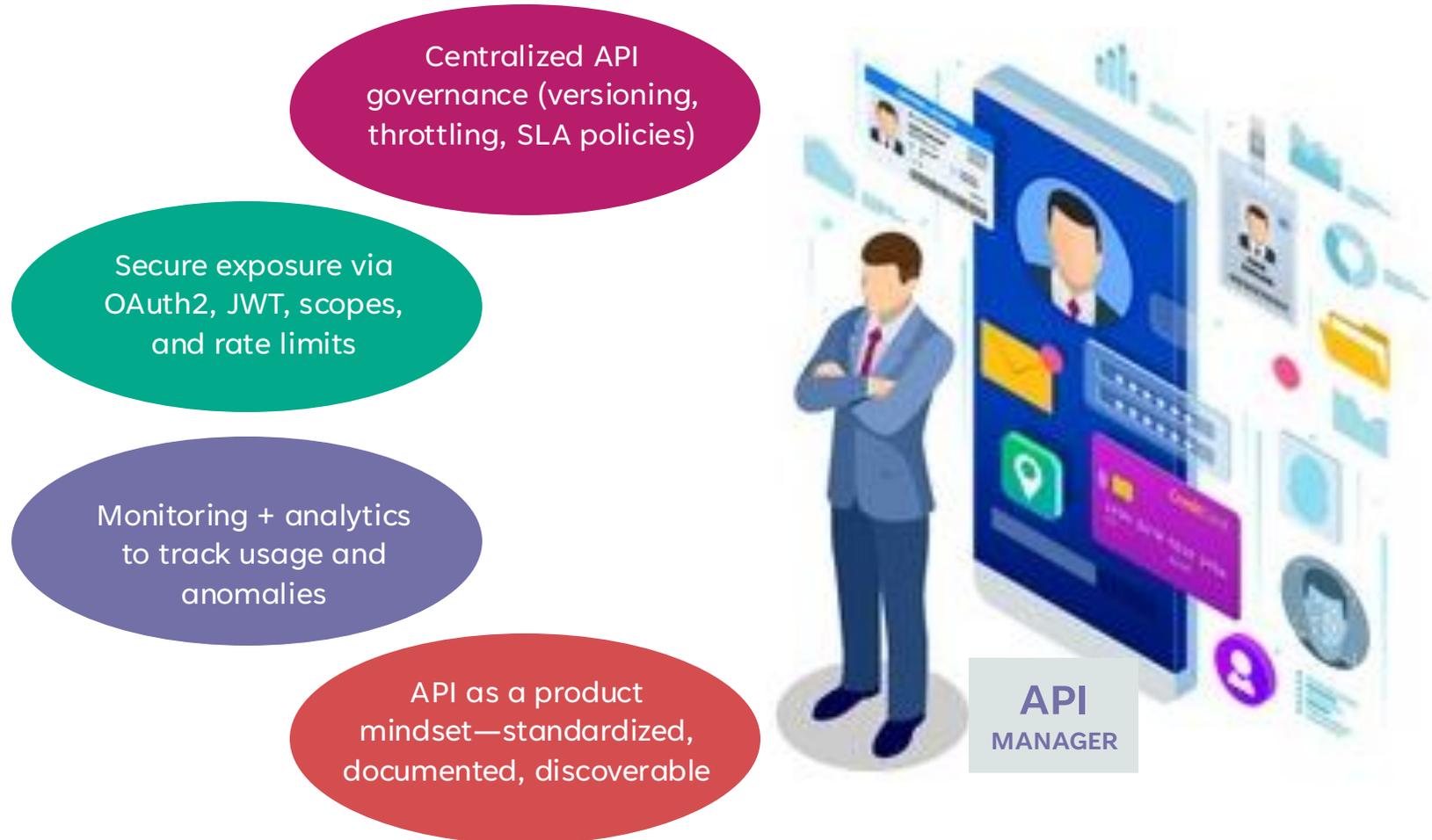
- ➔ **Shifted from service-to-service to API-first architecture**
- ➔ **Adopted a Full-Lifecycle API Management**
 - API publishing, security, lifecycle, discovery
 - Developer portal & analytics
- ➔ **Enabled faster onboarding of apps and teams**



“ Our APIs became reusable building blocks— not just connectors. ”

Building the Core – Governance, Security & Scale

From APIs to Enterprise-Grade Ecosystem



Reduced integration effort by

60%

Enabled partner onboarding in days,

not weeks

The Breakthrough – Enabling Autonomous Agents

Empowering AI Agents to Interact with Confidence



- Agents can now discover, consume, and orchestrate APIs autonomously
- Secure access with agent identities + delegated permissions
- Dynamic routing + rate limiting ensures system stability
- Integration with LLMs to support RAG + autonomous workflows

Use Case:

AI agent books travel → uses internal APIs for flights, expense, HR approval, and calendar—all orchestrated securely via **our SoS**

The Outcome – A Future-Ready Enterprise

From Reactive Integrations to Intelligent Automation

Business Benefits

70%

faster time-to-market
for new services

Standardized

Platform supports

internal teams +
external partners

Enabled agent

based automation across
finance, IT, and ops

Positioned enterprise
for future of agentic

AI, LLMs, and cloud

-native ops

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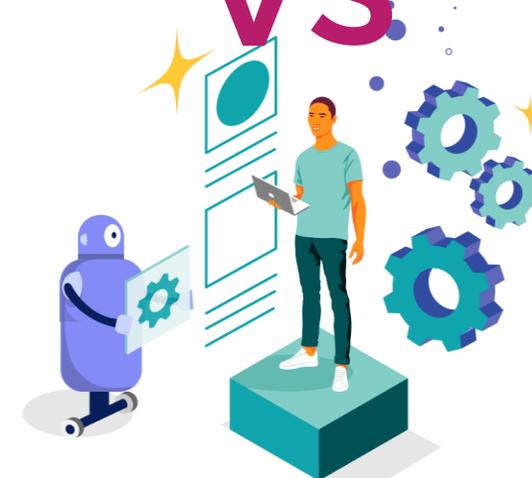
SOS didn't just connect our systems.
It connected us to the future.

”

Then (manual, siloed)



VS.



Now (intelligent, orchestrated)



Thank you.