

20<sup>TH</sup> ANNIVERSARY EDITION

**WSO2CONASIA**

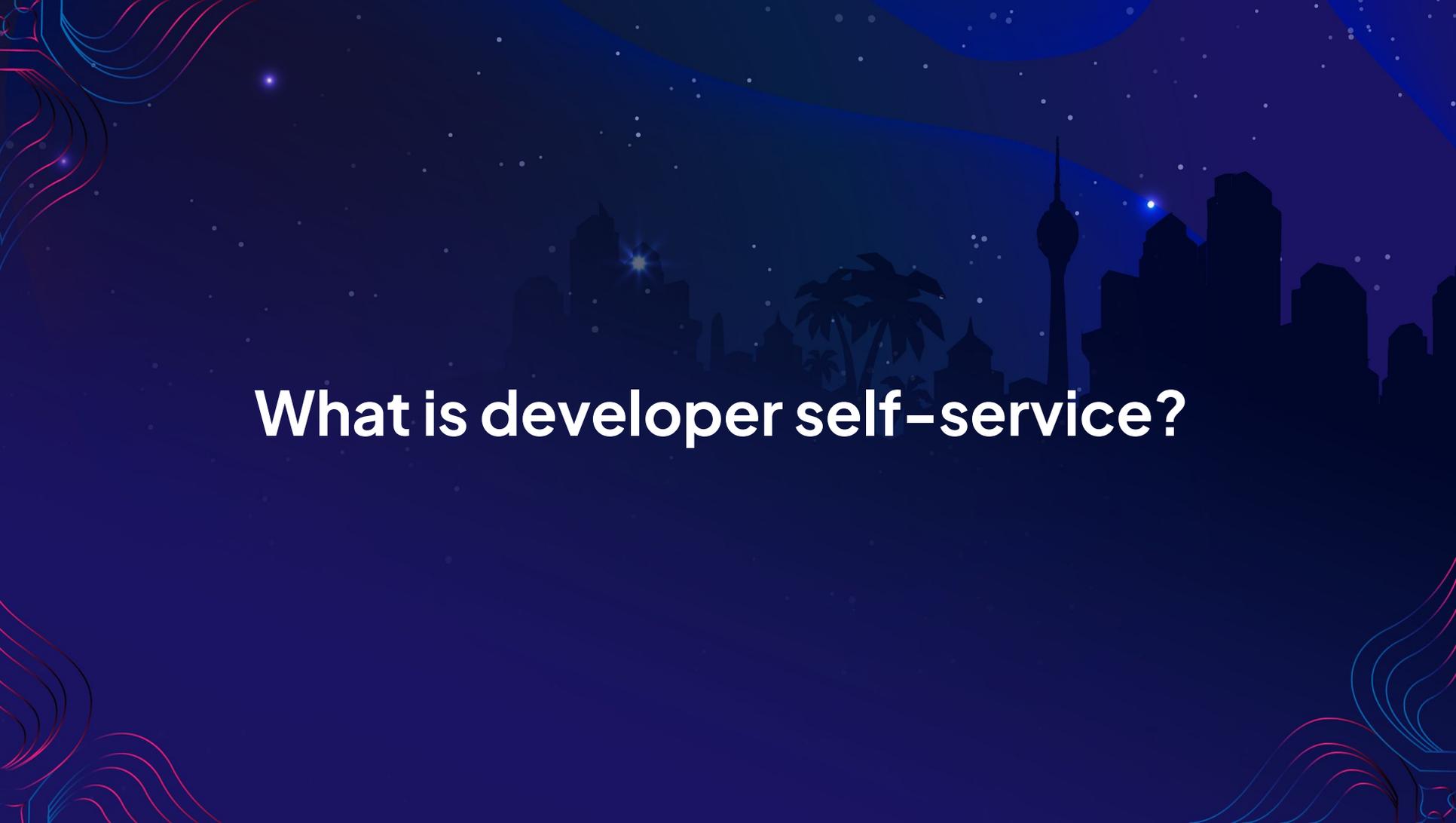
— PLATFORMLESS MODERNIZATION

# How Internal Developer Platforms Enable Developer Self Service



Tishan Dahanayakage  
Director & Head of Engineering, Choreo  
WSO2





**What is developer self-service?**

**Developer self-service describes automated tools and processes to empower developers to work without help.**

- Puppet Blog -

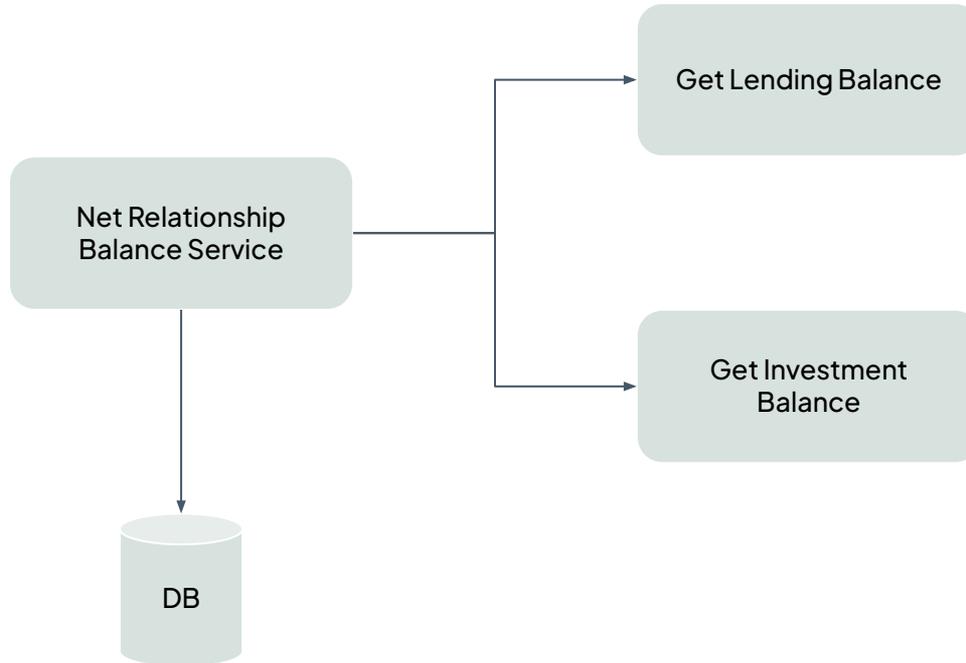






# Scenario

- Two banks are exploring private banking offerings
- They have the need to go to market first and capture the limited prospects
- Two developers (Arakin & Luka) representing two banks are tasked to develop an API to return existing high net relationship clients.
- Net relationship criteria:
  - Investment account balance
  - Lending account balance
- They have the need to persist monthly reports as well.



# Dependency Discovery

Arakin

Luka



# Dependency Discovery

## Arakin

- Ask around!
- Search in source code
- Search in internal documentation
- Use heterogeneous portals
  - API developer portals
  - Cloud provider portals

## Luka

# Dependency Discovery

## Arakin

- Ask around!
- Search in source code
- Search in internal documentation
- Use heterogeneous portals
  - API developer portals
  - Cloud provider portals

## Luka

- Service catalog
  - Automated dependency addition
  - Searching and filtering
  - Context aware
  - Developer tool integration



# Select a Resource

Services Databases

Search Services Name ▾ ↓↑

Type ^

- Internal
- Third Party

Network Visibility ^

- Project
- Organization
- Public

Categories ^

- Business Management/ERP
- GenAI
- HR
- utility
- customer relation

**L** 🔗

**lending-backend**  
Lending Division  
REST  
Version: v1 Status: Published

---

🌐 Organization, Public 🕒 21 hours ago

**I** 🔗

**investment-banking-backend**  
Investment Banking Division  
REST  
Version: v1 Status: Published

---

🌐 Organization, Public 🕒 22 hours ago

**T** 🔗

**exchange-rates**  
Utility Division  
REST  
Version: v1 Status: Prototype

---

🌐 Public, Organization 🕒 1 day ago

**D** 🔗

**interest-rates**  
Utility Division  
REST  
Version: v1 Status: Published

---

🌐 Public 🕒 2 days ago

**D** 🔗

**promotion-backend**  
Marketing Division  
REST  
Version: v1 Status: Published

---

🌐 Public 🕒 2 days ago

**E** 🔗

**Employee-details**  
HR Division  
REST  
Version: v1 Status: Prototype

---

🌐 Public 🕒 3 days ago

**B** 🔗

**token-issue-service**  
Customer Relation Division  
REST  
Version: v1 Status: Prototype

---

🌐 Public, Organization 🕒 4 days ago

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Search Services Name ▾ ⌵

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- customer relation

**L**

**lending-backend**

Lending Division

REST

Version: v1 Status: Published

🌐 Organization, Public ⌚ 21 hours ago

**I**

**investment-banking-backend**

Investment Banking Division

REST

Version: v1 Status: Published

🌐 Organization, Public ⌚ 22 hours ago

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Utility Division

REST

Version: v1 Status: Prototype

🌐 Public, Organization ⌚ 1 day ago

**D**

**interest-rates**

Utility Division

REST

Version: v1 Status: Published

🌐 Public ⌚ 2 days ago

**D**

**promotion-backend**

Marketing Division

REST

Version: v1 Status: Published

🌐 Public ⌚ 2 days ago

**E**

**Employee-details**

HR Division

REST

Version: v1 Status: Prototype

🌐 Public ⌚ 3 days ago

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🌐 Public, Organization ⌚ 4 days ago

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Project

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GenAI

HR

utility

customer relation

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Version: v1 Status: Published

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 Organization, Public  21 hours ago

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Investment Banking Division

REST

Version: v1 Status: Published

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 Organization, Public  22 hours ago

**T** 

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Utility Division

REST

Version: v1 Status: Prototype

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 Public, Organization  1 day ago

**D** 

**interest-rates**

Utility Division

REST

Version: v1 Status: Published

---

 Public  2 days ago

**D** 

**promotion-backend**

Marketing Division

REST

Version: v1 Status: Published

---

 Public  2 days ago

**E** 

**Employee-details**

HR Division

REST

Version: v1 Status: Prototype

---

 Public  3 days ago

**B** 

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Customer Relation Division

REST

Version: v1 Status: Prototype

---

 Public, Organization  4 days ago

# Select a Resource

Services Databases

Search Services

Name ^

Name

Content

Label

All

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- Third Party

Network Visibility

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# investment-banking-backend Version: v1.0

No summary provided

REST Project: Investment Banking Division Status: Published

Overview API Definition How to Use Related Documents

[Download](#)

GET	/clients	List all clients	▼
POST	/clients	Create a new client	▼
GET	/clients/{clientId}	Get a client by ID	▼
PUT	/clients/{clientId}	Update a client	▼
DELETE	/clients/{clientId}	Delete a client	▼
GET	/accounts	List all savings accounts	▼
POST	/accounts	Create a new savings account	▼
GET	/accounts/{accountId}	Get a savings account by ID	▼
PUT	/accounts/{accountId}	Update a savings account	▼
DELETE	/accounts/{accountId}	Delete a savings account	▼

## Create a Connection

Connecting to



**investment-  
banking-backend**

REST

Version v1

Name

investment banking connection

Description (Optional)

Enter Description

Access Mode



**Organization**

Access the service with the organization-level internal endpoint



**Public**

Access the service with the public endpoint.

Authentication Scheme

**API Key**

Authenticate using a simple, unique API key for direct access.

**OAuth2**

Generate and use an access token with client credentials for secure access

Cancel

Create



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Create

# investment banking connection

[Developer Guide](#)

Connecting to investment-banking-backend [🔗](#)

Connection Schema Default API Key Connection - Organization

Service URL `https://1456f846-f4f9-4e8f-bb99-a461df78c2d4-dev-internal.e1-us-east-azure.internal.choreoapis.dev/investment-banking-divis/investment-banking-backen/v1` [📄](#)

**Development (US)** Production (US)

Configuration key	Configuration Value
ServiceURL	<code>https://1456f846-f4f9-4e8f-bb99-a461df78c2d4-dev-i...</code> <a href="#">📄</a>
ChoreoAPIKey	***** <a href="#">🔗</a> <a href="#">🔑</a> <a href="#">📄</a> <a href="#">Regenerate</a>

## How to Use the Connection

### What is your source configuration file ?

The source configuration file is located within the choreo directory at the root of the project directory.

component.yaml v1.1

component.yaml v1.0

component-config.yaml

### Introduction

> Create programmatic connections to other services from your component [\(See more\)](#)

### Add Connection Configuration

To integrate the mentioned configurations into your application, copy and paste the following snippet into the [component.yaml file](#)

```
dependencies:
  connectionReferences:
    - name: investment banking connection
      resourceRef: service:investment-banking-divis/investment-banking-backen/v1/5c
```

The name represents the name of your connection, and the resourceRef represents a readable service identifier unique to the service you are connecting to.

The table below details the Choreo-defined environment variables.

Configuration Key	Choreo-Defined Environment Variable Name
ServiceURL	CHOREO_INVESTMENT_BANKING_CONNECTION_SERVICEURL
ChoreoAPIKey	CHOREO_INVESTMENT_BANKING_CONNECTION_CHOREOAPIKEY

> Manage connection references [\(See more\)](#)

### Using the Connection in Application

> Use the connection configurations within the application [\(See more\)](#)

go - Native [📄](#)

```
import (
  "net/http"
  "os"
)

// Read environment variables
serviceURL := os.Getenv("CHOREO_INVESTMENT_BANKING_CONNECTION_SERVICEURL")
choreoApiKey := os.Getenv("CHOREO_INVESTMENT_BANKING_CONNECTION_APIKEY")

client := &http.Client{}
// Provide the correct resource path
req, err := http.NewRequest("GET", fmt.Sprintf("%s/%s", serviceURL, <RESOURCE_PATH>), nil)
if err != nil {
```

# investment banking connection

[Developer Guide](#)

Connecting to investment-banking-backend [🔗](#)  
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Developer Guide

Connecting to investment-banking-backend [🔗](#)

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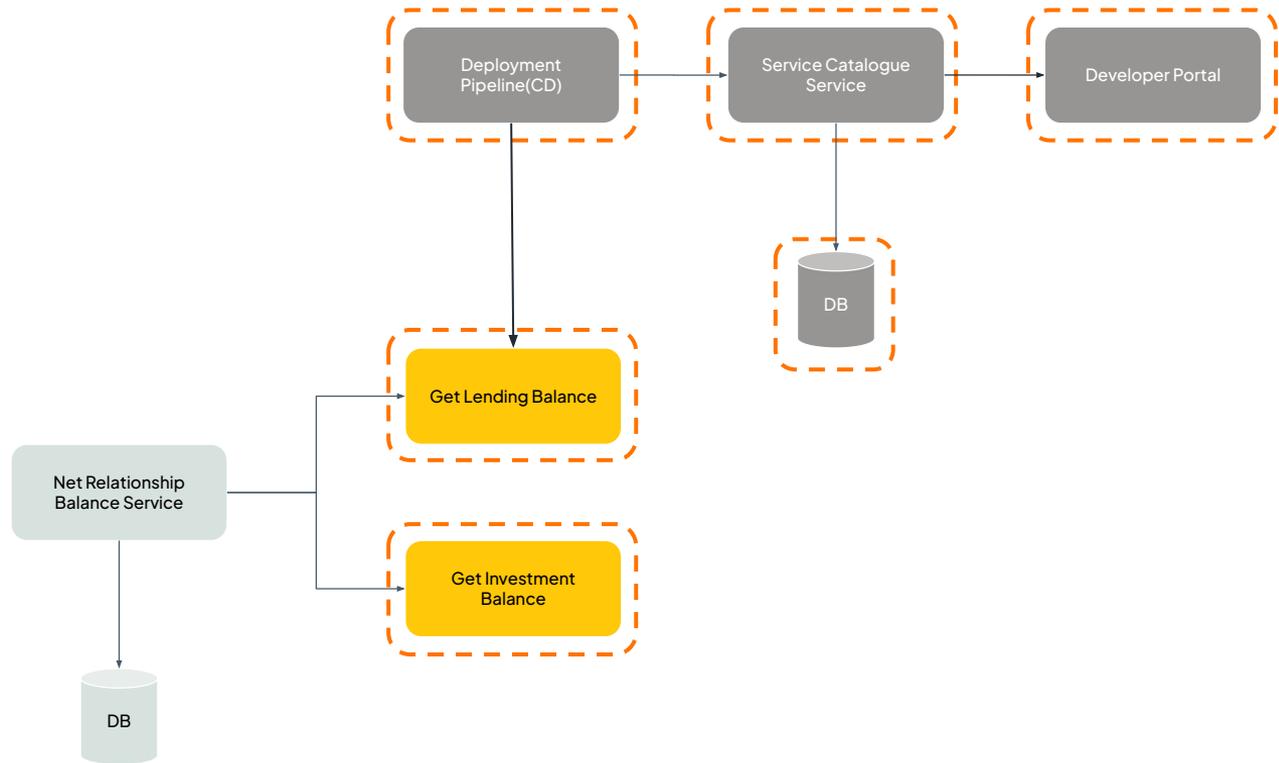
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# Advantages

- Ready to use information
- Less cross team interaction

- Configuration governance

- Less human error

# Provisioning

Arakin

Luka



# Provisioning

## Arakin

- Approval emails
- JIRA tickets to SRE
- Compose IaC

## Luka

# Provisioning

## Arakin

- Approval emails
- JIRA tickets to SRE
- Compose IaC

## Luka

- UI/CLI provisioning options
- Source code based provisioning options
- Support different resource classes and customization
  - PostgreSQL vs MySQL DB

1 STEP 1  
Select Database Type

2 STEP 2  
Select service plan

# Create Database Server

## Select Cloud Storage



### PostgreSQL

A highly performant, fully-managed object-relational database management system



### MySQL

A fully-managed offering of the world's most popular relational database management system



### Choreo Cache

A managed in-memory NoSQL database compatible with legacy Redis® OSS

## Service Name

Back

Next

# Select a Resource

Services Databases

🔍 Search Databases

Name ▾



Storage Types ^

- PostgreSQL
- MySQL
- Choreo Cache

Cloud Providers ^

- DigitalOcean
- GCP
- AWS
- Azure

Categories ^

**D**

**defaultdb**  
investment-banking-division  
PostgreSQL  
Powered Off Allow all IPs

---

🕒 7 days ago

**D**

**defaultdb**  
lending-division  
PostgreSQL  
Active Allow all IPs

---

🕒 13 days ago

**B**

**bankingdb**  
core bank system  
MySQL  
Powered Off Allow all IPs

---

🕒 3 months ago

**C**

**customerdb**  
customer relation division  
MySQL  
Powered Off Allow all IPs

---

🕒 3 months ago

**B**

**billing-database**  
finance division  
MySQL  
Powered Off Allow all IPs

# CI Pipelines



+ Add

Filter by build preset:

.NET Android Angular Ballerina Ballerina Buildpack DockerFlutter Go IOS Java MySQL NPM NodeJS PHPPostman Collection Prism Mock PyPI Python ReactReact Native Ruby Spring Boot Static Website Vue.jsWSO2 MI

Pipeline Name	Build Preset	Source Type	Actions
bg-go-test-2	Go	Inline YAML	<a href="#">Remove</a>
Choreo Provided Vue.js Pipeline	Vue.js	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided React Pipeline	React	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Java Pipeline	Java	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Go Pipeline	Go	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Go Pipeline	Go	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Android Pipeline	Android	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Postman Collection Pipeline	Postman Collection	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided Static Website Pipeline	Static Website	Choreo Provided Default	<a href="#">Remove</a>
Choreo Provided WSO2 MI Pipeline	WSO2 MI	Choreo Provided Default	<a href="#">Remove</a>

[← Back to Pipelines](#)

## Provision S3 Bucket New

provision S3 bucket

Created 8 days ago

[🔍 Pipeline Variables & Secrets](#)[<> Edit Pipeline YAML](#)

### Runs

[Start New Run](#)

RUN ID	VERSION	STATUS	START TIME	DURATION	ACTIONS
10050	v16	Successful	19 minutes ago	1m 48s	<a href="#">View Logs</a>
10049	v16	Successful	1 hour ago	1m 59s	<a href="#">View Logs</a>
10048	v16	Successful	2 hours ago	1m 46s	<a href="#">View Logs</a>
10047	v14	Successful	2 hours ago	1m 39s	<a href="#">View Logs</a>
10046	v14	Successful	2 hours ago	1m 39s	<a href="#">View Logs</a>

[⏪](#) [⏩](#) 1 - 5 of 20Rows per page 

### Pipeline Logs for Run ID: 10050

[🔄 Refresh Logs](#)

#### Clone Repo

Cloning into '/mnt/vol/terraform'...

Repo cloned.

time="2025-05-28T06:10:40.617Z" level=info msg="sub-process exited" argo=true error="&lt;nil&gt;"

#### Run Terraform

Running terraform init...

#### Initializing the backend...

Successfully configured the backend "s3"! Terraform will automatically use this backend unless the backend configuration changes.

#### Initializing provider plugins...

- Finding latest version of hashicorp/aws...
- Installing hashicorp/aws v5.98.0...
- Installed hashicorp/aws v5.98.0 (signed by HashiCorp)

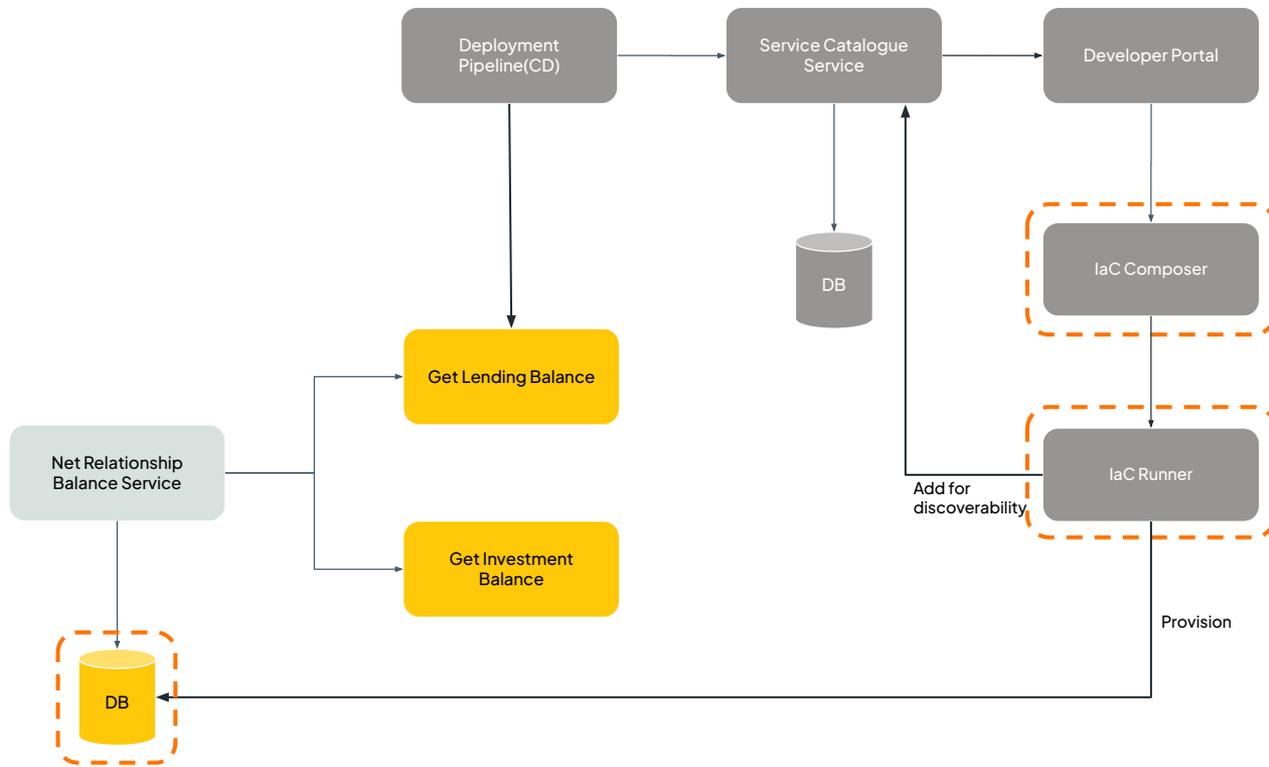
Terraform has created a lock file `.terraform.lock.hcl` to record the provider selections it made above. Include this file in your version control repository

so that Terraform can guarantee to make the same selections by default when you run "terraform init" in the future.

#### Terraform has been successfully initialized!

You may now begin working with Terraform. Try running "terraform plan" to see any changes that are required for your infrastructure. All Terraform commands should now work.

If you ever set or change modules or backend configuration for Terraform,



# Advantages

- Ready to use information
- Less cross team interaction
- **No wait time**

- Configuration governance
- **Infrastructure governance**

- Less human error
- **Common tested pipelines**

## Golden Paths(Paved Roads)

Arakin

Luka



# Golden Paths

## Arakin

- Clone and copy from old repo
- Ctrl + C, Ctrl + V for docker files, pipeline yamls
- Trial and error integrations with CI/CD, Infrastructure
- Internal documentation
  - Guides
  - Best practises

## Luka

# Golden Paths

## Arakin

- Clone and copy from old repo
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  - Best practises



## Luka

- Create component wizards
  - Repo structure
  - IaC pipelines
  - CI/CD
  - Observability hooks
- Verified base images
- Auto register in service catalogue

# Create a New Component

[Select a Type](#) [Try a Sample](#)



## Service

A backend component that exposes logic via REST, gRPC, or GraphQL endpoints.

[Create →](#)



## Web Application

A frontend component that serves static or dynamic content like SPAs or server-rendered sites.

[Create →](#)



## Scheduled Task

Runs an integration or logic automatically at defined intervals using a cron-like schedule.

[Create →](#)



## MCP Server

A long-running integration using MCP, enabling real-time data via Server-Sent Events.

[Create →](#)



## API Proxy

A lightweight gateway that routes external requests to backend services, adding governance, monitoring, and security policies.

[Create →](#)



## Webhook

Handles incoming HTTP POST requests from external systems to process events.

[Create →](#)



## Manual Task

Executes integrations only when manually triggered by the user.

[Create →](#)



## Event Handler

Listens for events and runs logic in response, including continuous event streams.

[Create →](#)



## Test Runner

Runs automated tests to validate component behavior.

[Create →](#)



## External Consumer

Represents external clients like mobile apps or third-party systems that use Choreo services.

[Create →](#)

# Create a Service

## Repository Details

Organization	Repository	Branch	Component Directory
tishan89	banking-repo	main	/

[Edit](#)

## Component Details

Display Name	Name	Description (Optional)
Enter display name here		Enter description here

## Build Details

### Build Presets

 Python	 Java	 NodeJS	 Go
 .NET	 Ballerina	 PHP	 Ruby
 Docker	 WSO2 MI	 Prism Mock	

[Cancel](#)[Create and Deploy](#)

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tishan89	banking-repo	main	/
			<a href="#">Edit</a>

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[Cancel](#)[Create and Deploy](#)

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[Cancel](#)[Create and Deploy](#)

Service

# investment-banking-backend

Source

<https://github.com/tishan89/banking-repo/tree/main/investment-backend>

main

## Build Configurations

Build Path: investment-backend

Build Language Version: 1.x

Container (Trivy) vulnerability scan

## Builds

Auto Build on Commit

Build Latest

Show Commits



BUILD ID	REFERENCE	STATUS	TIME	ACTION
20000235077 <span>Manual</span>	3bc807b51	Success	4 days ago	Deploy  View Details
20000235075 <span>Manual</span>	f056d9b69	Success	4 days ago	Deploy  View Details
20000235061 <span>Manual</span>	ed5003d1e	Failed	4 days ago	View Details
20000235057 <span>Manual</span>	ed5003d1e	Failed	4 days ago	View Details
20000234913 <span>Initial Build</span>	340adfa6d	Failed	4 days ago	View Details

1 - 5 of 5

Items per page 5

Build ID: 20000235077

- Environment Setup
- Source Configuration File Validation
- Build Component
- Container (Trivy) Vulnerability Scan
- Push Image to Registry
- Environment Cleanup

### Set up

Build ID

20000235077 Latest

⌚ 4 days ago

Commit Details

Fix duplicate /clients route reg...

🔗 3bc807b51

by tishan89

Auto Deploy on Build

Endpoint Configurations

Deploy

### Development

⊖ Stop



Deployed ⌚ 4 days ago

Deployment Status

Active

Image

[Deployment History](#)

Build ID

20000235077 ✓

⌚ 4 days ago

Commit Details

Fix duplicate /clients route reg...

🔗 3bc807b51

by tishan89

Endpoints

1

Active



Configurations

Manage Configs and Secrets

CORS, Rate Limiting and Resiliency

Scale to Zero

Enabled

→ Promote

### Production

⊖ Stop



Deployed ⌚ 4 days ago

Deployment Status

Active

Image

[Deployment History](#)

Build ID

20000235077 ✓

⌚ 4 days ago

Commit Details

Fix duplicate /clients route reg...

🔗 3bc807b51

by tishan89

Endpoints

1

Active



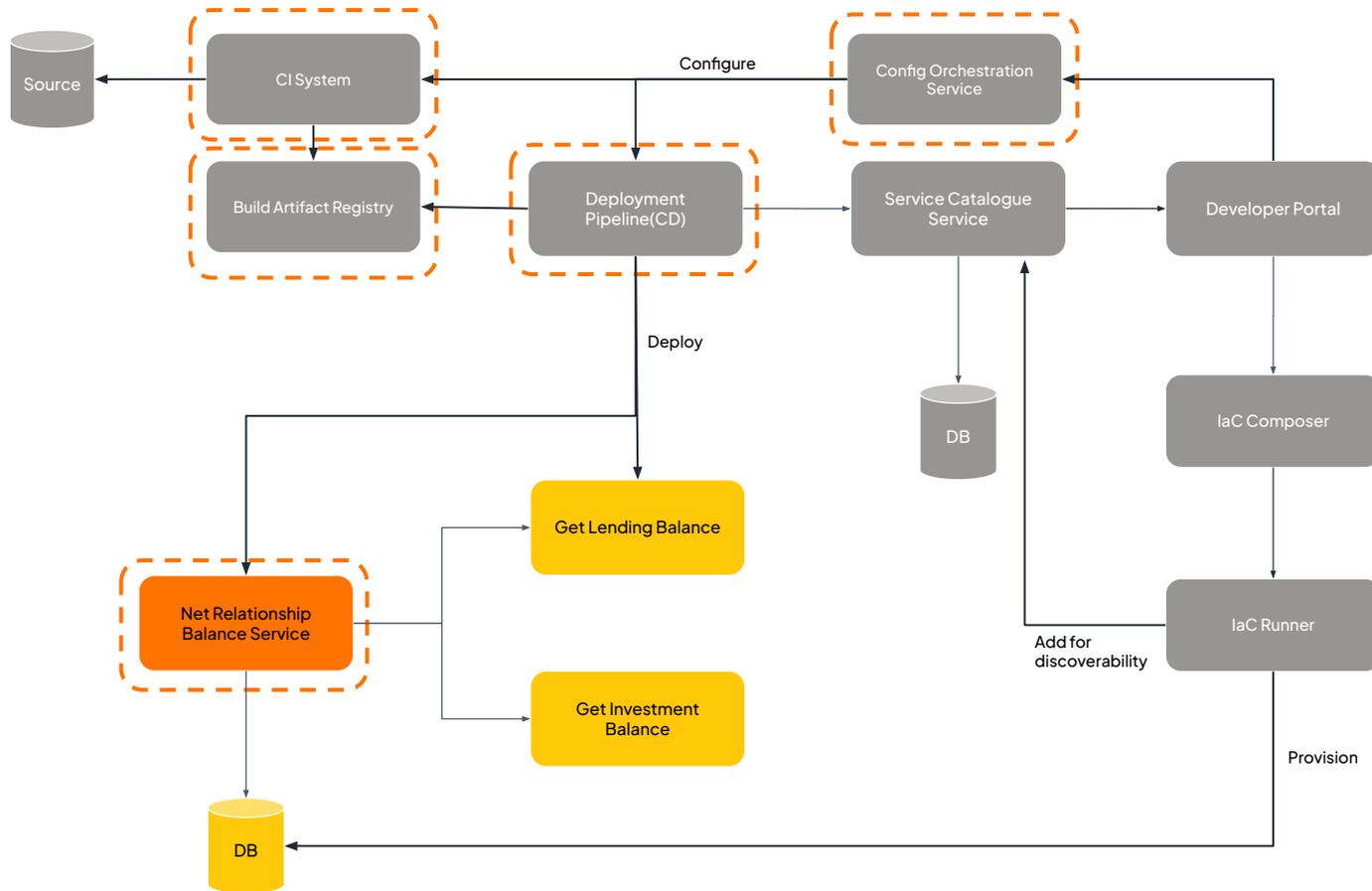
Configurations

Manage Configs and Secrets

CORS, Rate Limiting and Resiliency

Scale to Zero

Enabled



# Advantages

- Ready to use information
- Less cross team interaction
- No wait time
- **Less tasks**

- Configuration governance
- Infrastructure governance
- **Organizational guideline enforcement**
- **Secure runtime**

- Less human error
- Common tested pipelines
- **Battle tested configurations**
- **Stable base images**
- **Default sanity checks (trivy)**

# Built-in Observability

Arakin

Luka



# Built-in Observability

## Arakin

- Manual configurations
- Add sidecars
- Usage of secondary portals
- Open tickets for observability data

## Luka

# Built-in Observability

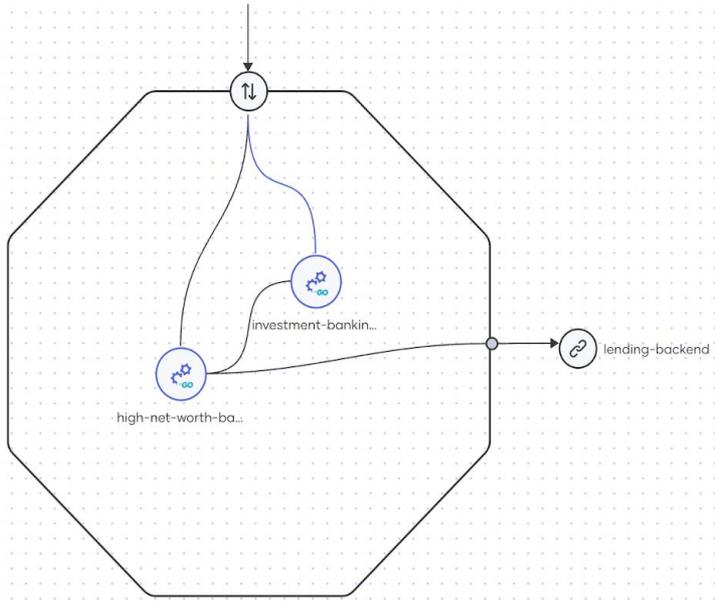
## Arakin

- Manual configurations
- Add sidecars
- Usage of secondary portals
- Open tickets for observability data

## Luka

- Autowired observability
  - No or minimal configs
- Unified dashboards and alerts
- Seamless correlation between different systems

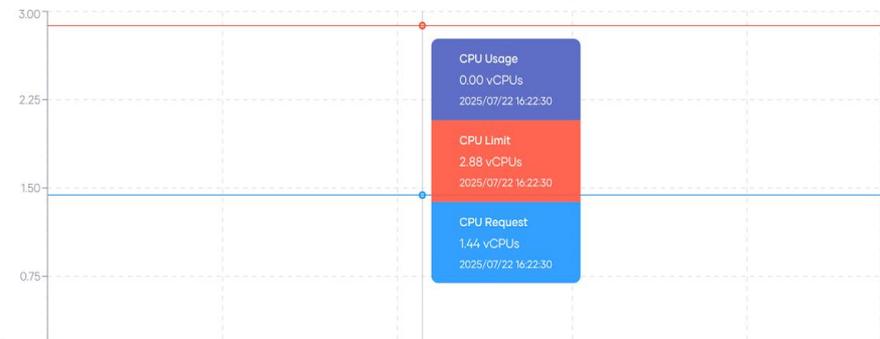
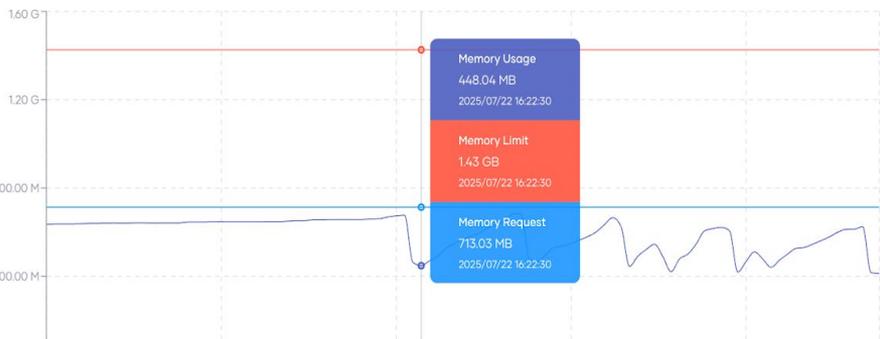
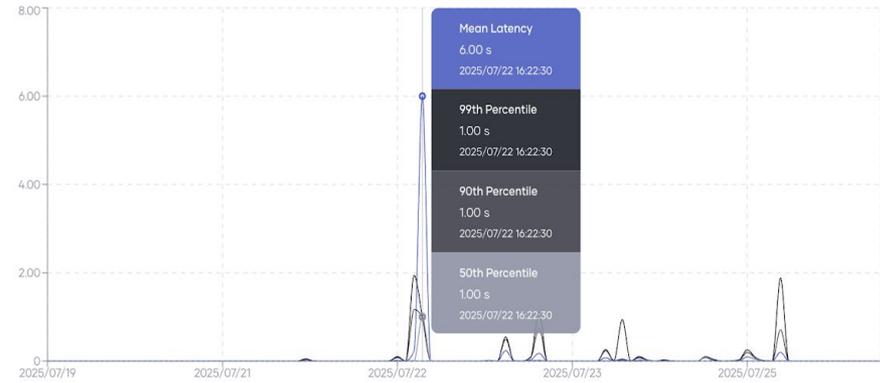
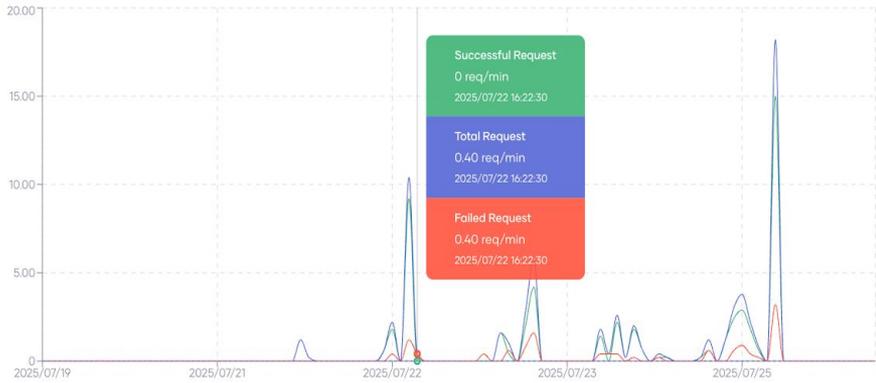
— Only runtime dependency  
— Only static dependency



```

> 2025-07-24T20:03:40.719+05:30 investment-banking-backend net/http.(*ServeMux).Serve
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend net/http.(*ServeMux121).handleFunc(...)
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/server.go:2864 +0x205
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend net/http.(*ServeMux121).handle(0x9a0f20, {0x722c5d, 0x8}, {0x797060, 0xc000124320})
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend goroutine 1 [running]:
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend
> 2025-07-24T20:05:46.719+05:30 investment-banking-backend panic: http: multiple registrations for /clients
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend /workspace/main.go:296 +0x127
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend main.main()
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/server.go:2864 +0x4c
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend net/http.HandlerFunc({0x722c5d?, 0x0?}, 0x0?)
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:100
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend net/http.(*ServeMux121).handleFunc(...)
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:63 +0x205
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend net/http.(*ServeMux121).handle(0x9a0f20, {0x722c5d, 0x8}, {0x797060, 0xc000014370})
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend goroutine 1 [running]:
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend
> 2025-07-24T20:06:22.993+05:30 investment-banking-backend panic: http: multiple registrations for /clients
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend /workspace/main.go:296 +0x127
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend main.main()
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/server.go:2864 +0x4c
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend net/http.HandlerFunc({0x722c5d?, 0x0?}, 0x0?)
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:100
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend net/http.(*ServeMux121).handleFunc(...)
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:63 +0x205
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend net/http.(*ServeMux121).handle(0x9a0f20, {0x722c5d, 0x8}, {0x797060, 0xc000124320})
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend goroutine 1 [running]:
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend
> 2025-07-24T20:07:14.759+05:30 investment-banking-backend panic: http: multiple registrations for /clients
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend panic: http: multiple registrations for /clients
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/server.go:2864 +0x4c
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:100
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend goroutine 1 [running]:
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend /workspace/main.go:296 +0x127
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend main.main()
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend net/http.HandlerFunc({0x722c5d?, 0x0?}, 0x0?)
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend net/http.(*ServeMux121).handleFunc(...)
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend /layers/google.go.runtime/go/src/net/http/servermux121.go:63 +0x205
> 2025-07-24T20:07:52.989+05:30 investment-banking-backend net/http.(*ServeMux121).handle(0x9a0f20, {0x722c5d, 0x8}, {0x797060, 0xc000014370})
> 2025-07-24T20:11:28.093+05:30 investment-banking-backend Server running on :8080
> 2025-07-24T20:11:53.215+05:30 investment-banking-backend Server running on :8080
> 2025-07-24T20:48:09.958+05:30 high-net-worth-backend Server running on :8080
> 2025-07-24T21:32:04.122+05:30 investment-banking-backend Server running on :8080
  
```





```

> 2025-07-26T10:47:41.912+05:30 Inserted attendee 00vVM00000JZaY module="wso2/conference_app"
> 2025-07-26T10:47:41.913+05:30 Inserted attendee 00vVM00000Ja18 module="wso2/conference_app"
> 2025-07-26T10:47:41.914+05:30 Inserted attendee 00vVM00000K3gg module="wso2/conference_app"
> 2025-07-26T10:47:41.916+05:30 Inserted attendee 00vVM00000KKHh module="wso2/conference_app"
> 2025-07-26T10:47:41.917+05:30 Inserted attendee 00vVM00000KHOT module="wso2/conference_app"
> 2025-07-26T10:47:41.918+05:30 Inserted attendee 00vVM00000KHhj module="wso2/conference_app"
> 2025-07-26T10:47:41.919+05:30 Inserted attendee 00vVM00000KKXv module="wso2/conference_app"
> 2025-07-26T10:47:41.921+05:30 Inserted attendee 00vVM00000KnpX module="wso2/conference_app"
    
```



# Operational Insights

Contributors  
**80** Total

Projects  
**30** Total

Components  
**301** Total

Services  
**192**

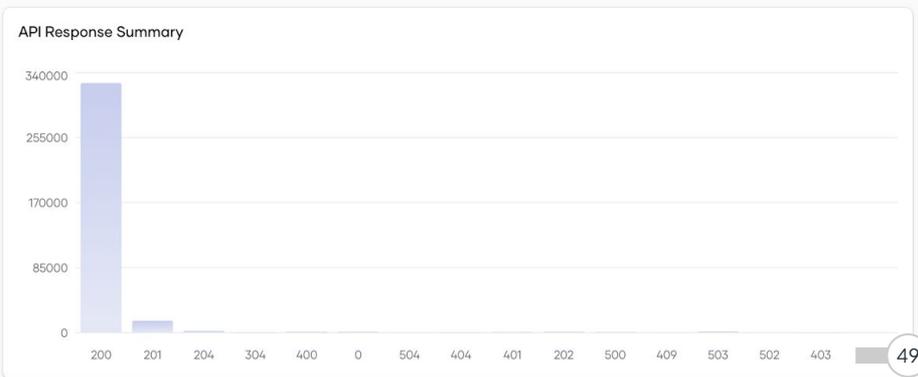
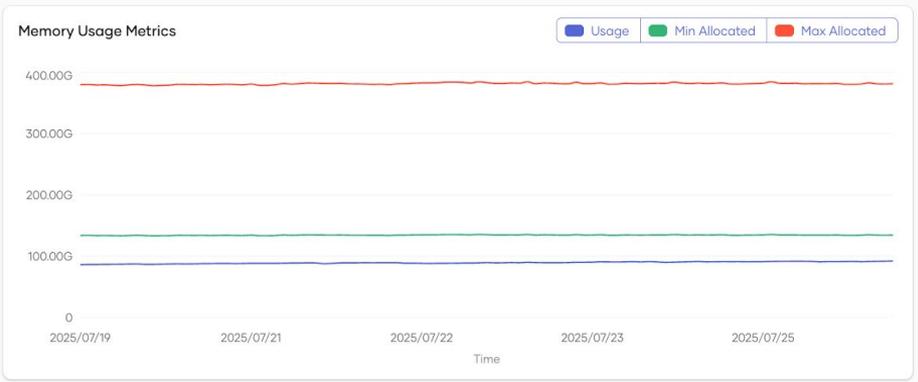
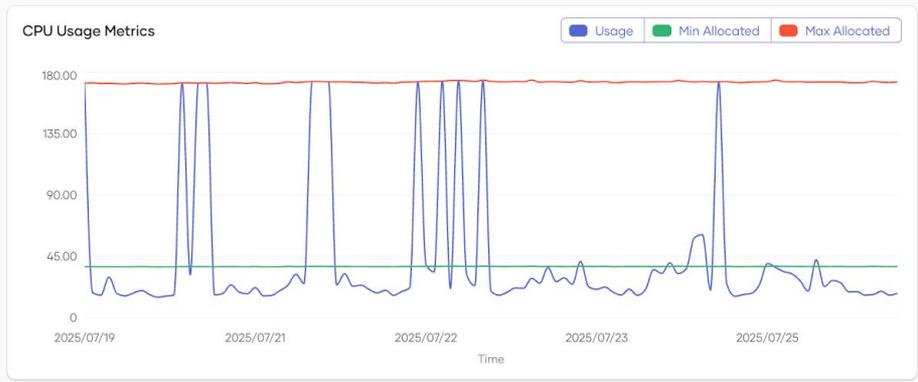
API Proxies  
**4**

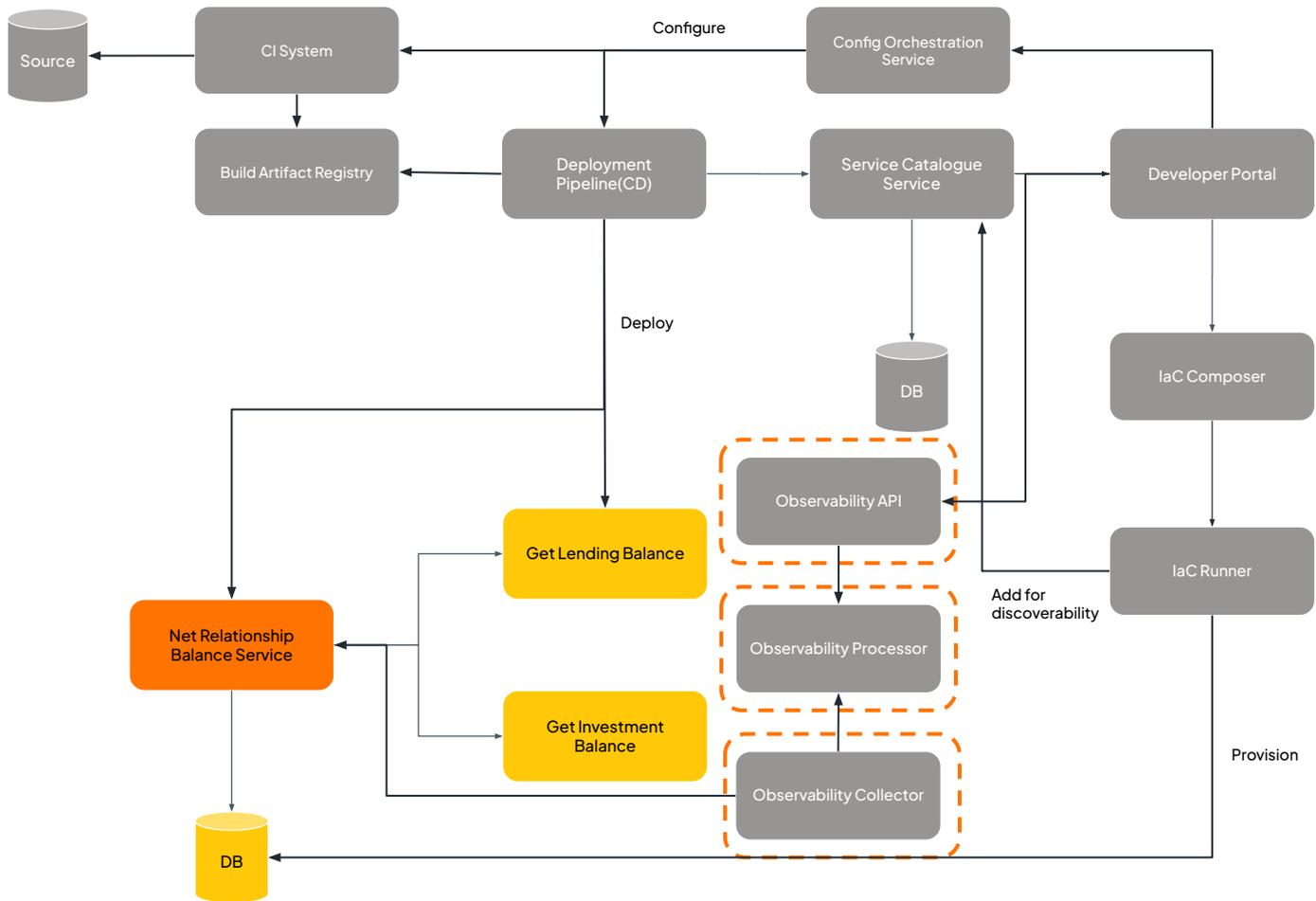
Web Apps  
**61**

Tasks  
**32**

Other  
**12**

Production 1D 1W 2W 1M





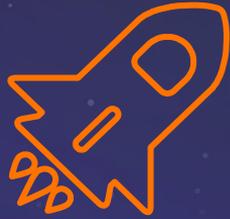
# Advantages

- Ready to use information
- Less cross team interaction
- No wait time
- Less tasks
- **Quick feedback cycle**

- Configuration governance
- Infrastructure governance
- Organizational guideline enforcement
- Secure runtime
- **In-built alerting of SLA violations**

- Less human error
- Common tested pipelines
- Battle tested configurations
- Stable base images
- Default sanity checks(trivy)
- **Quicker issue resolution**

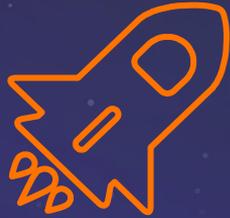
# Advantages



## Velocity & Efficiency

- Configuration governance
- Infrastructure governance
- Organizational guideline enforcement
- Secure runtime
- In-built alerting of SLA violations
- Less human error
- Common tested pipelines
- Battle tested configurations
- Stable base images
- Default sanity checks(trivy)
- Quicker issue resolution

# Advantages



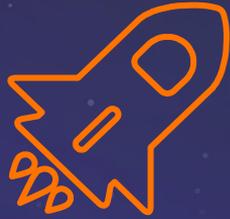
**Velocity &  
Efficiency**



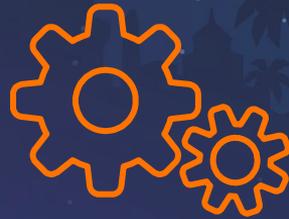
**Built-in  
Governance &  
Security**

- Less human error
- Common tested pipelines
- Battle tested configurations
- Stable base images
- Default sanity checks(trivy)
- Quicker issue resolution

# Advantages



**Velocity &  
Efficiency**



**Built-in  
Governance &  
Security**



**Stability**

# DORA Metrics

Deployment Frequency



**Velocity**

Lead Time for Change



**Efficiency**

Change Failure Rate



**Stability**

Mean Time to Recovery



**Efficiency &  
Monitoring**

# Gartner

Under “Why and how developer experience (DevEx) drives outcomes”, Gartner research shows teams with a high-quality developer experience are:

**31%**

More likely to improve delivery flow

**20%**

More likely to intent to stay with their employer

**33%**

More likely to attain their target business outcomes

**“Treat the developer experience like a product.  
Assign clear accountability for delivering the  
end-to-end developer journey to a dedicated  
developer experience team and product owner,  
while enabling individual development teams to  
identify and address local developer experience  
needs.”**

Referenced from Gartner® Hype Cycle™ for Platform Engineering 2025 (Edited)  
<https://www.gartner.com/en/documents/6586902>

A dark blue background featuring a silhouette of a city skyline at night. The skyline includes various skyscrapers and a prominent tower with a spherical top. The sky is filled with stars and a large, glowing blue moon. In the bottom left corner, there is a small white icon of a heart with an ECG line. In the bottom right corner, the number '58' is visible.

# Question Time!





May the Self-Service Be With You!

Thank you!

20<sup>TH</sup> ANNIVERSARY EDITION

**WSO2CONASIA**

— PLATFORMLESS MODERNIZATION