



SEPT 22 - 24, 2026 | NAIROBI, KENYA

Integration: The Foundation of the Connected Agentic Enterprise



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Gap between ambition and execution...



AMBITION

97.5%

of online adults in Kenya used an AI tool in the past month

The highest rate of the 54 countries tracked. The adoption argument is over.

Source: [Digital 2026 Mid-Year Global Update Report](#)



EXECUTION

82%

of African organisations are stuck in the pilot phase

Running AI, struggling to scale it across the enterprise. Usage is not the bottleneck.

Source: [PwC Africa AI Performance Study 2026](#)



A company using agents is not necessarily an agentic enterprise

USING AGENTS

Point solutions

A customer service chatbot. A code copilot.
Tools that handle isolated, reactive tasks.

They execute commands - but have no
cross-functional context and no shared
workflow.

Do we have agents?

vs.

AGENTIC ENTERPRISE

A structural shift

- 01 A unified data foundation that every agent shares
- 02 Coordinated multi-step workflows across systems and teams
- 03 Authority to act safely inside tight guardrails

Can agents meaningfully participate in how our
enterprise operates?'



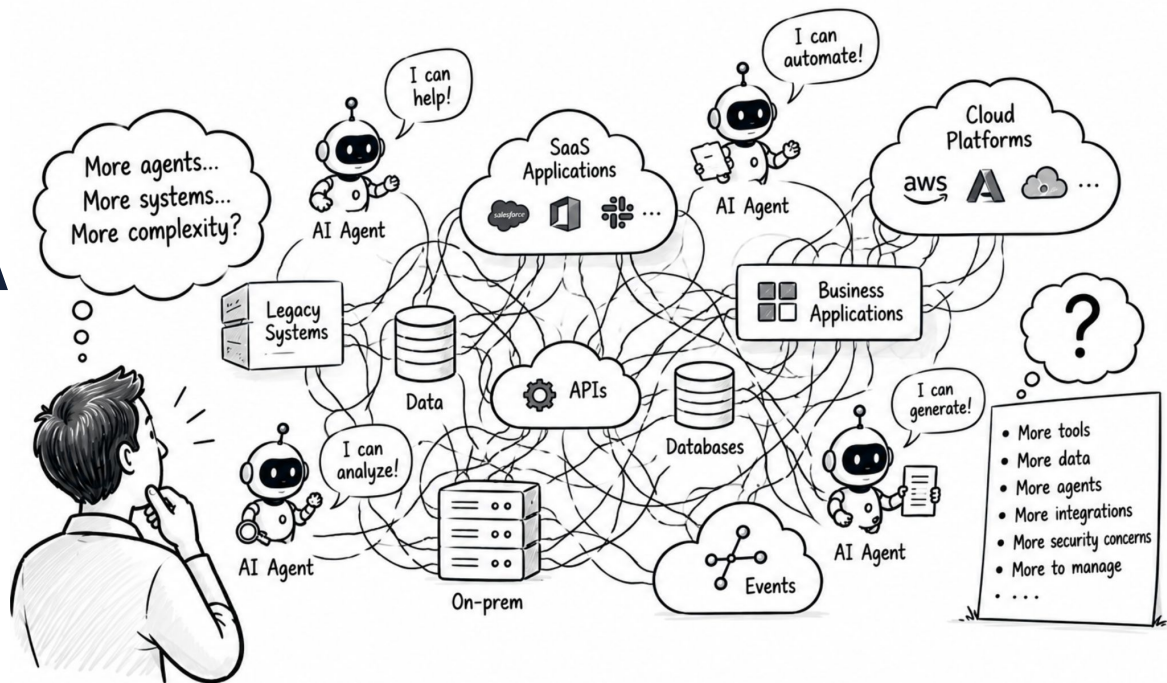
What is agentic enterprise?

An agentic enterprise is one where agents participate **meaningfully** in business operations.

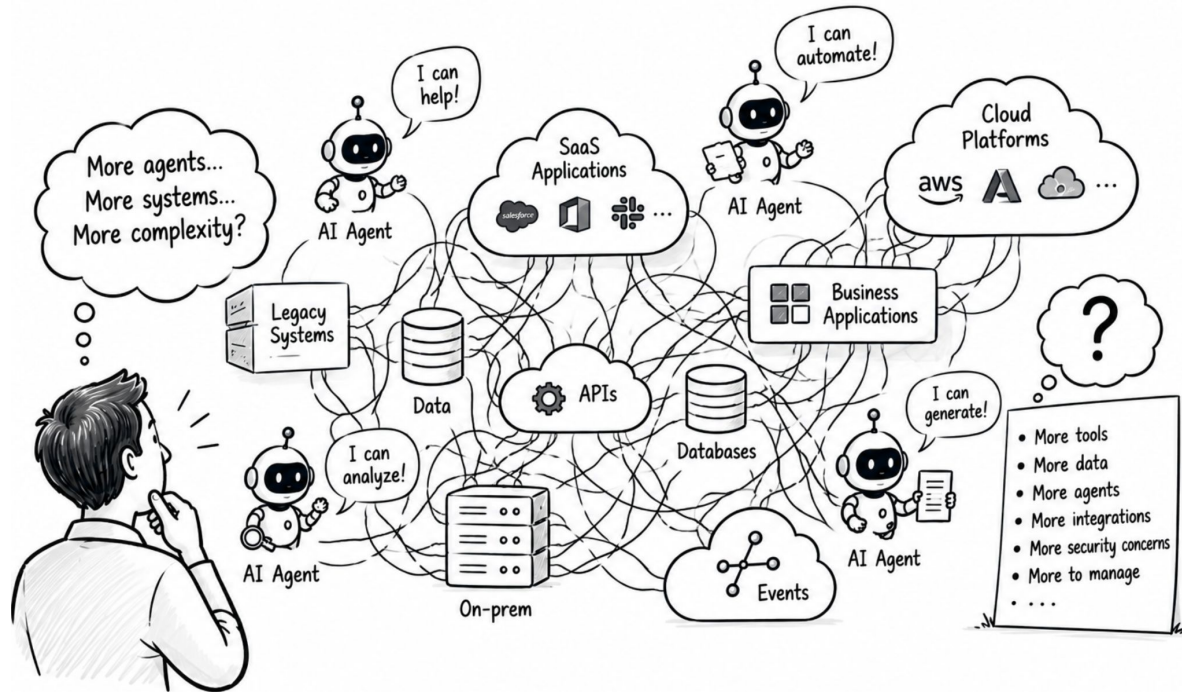


Enterprise Architecture didn't disappear

The arrival of A didn't simplify the enterprise



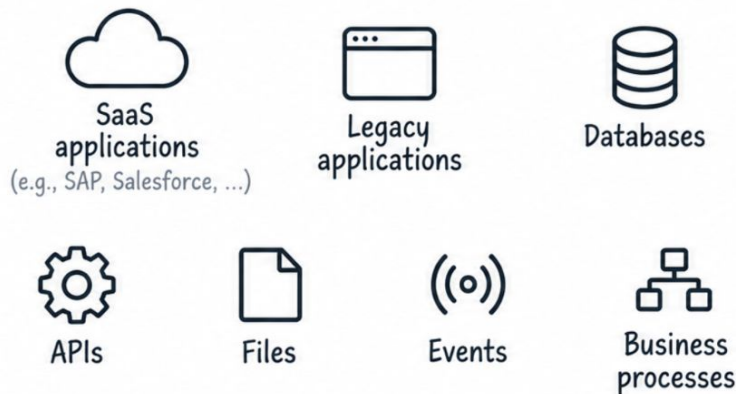
The arrival of AI didn't simplify the enterprise



The connectivity problem got larger, not smaller

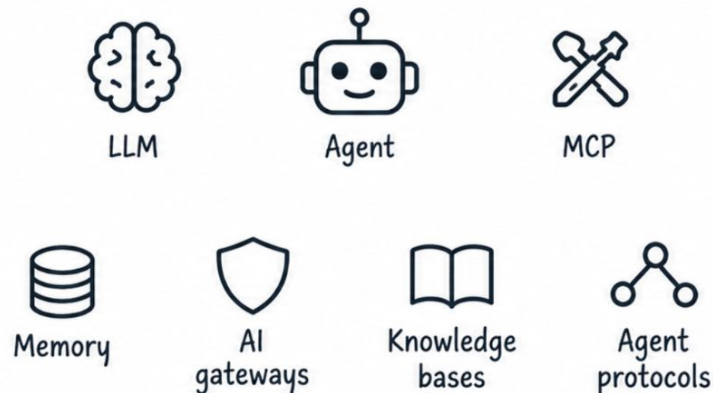
STILL THERE

The existing enterprise landscape.



NEWLY ADDED

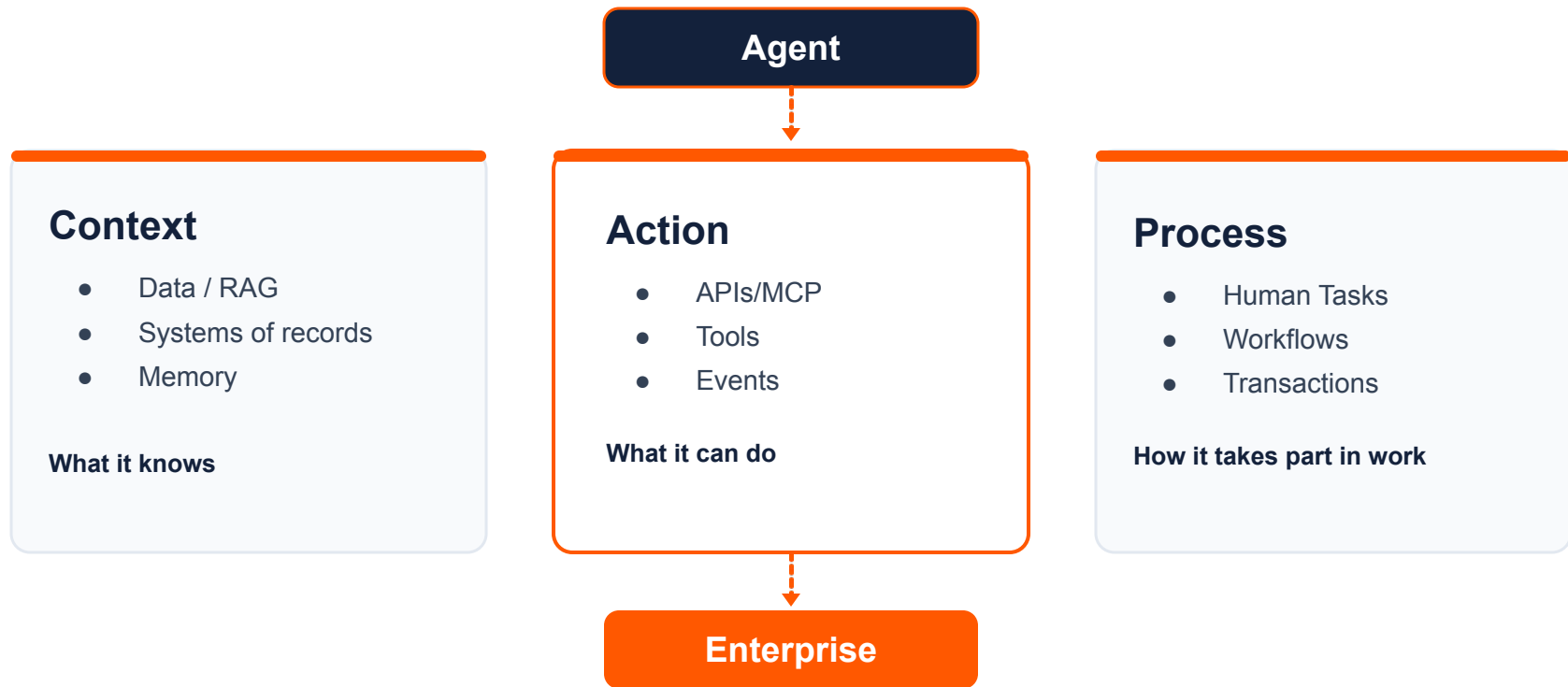
AI capabilities and agent tooling.



So integration has to change

Not be replaced. Change in what it connects, and what it is responsible for.

What does an agent actually need?



Integration's Role is Expanding



Connect

Give agents access to the enterprise

Connect agents to applications, APIs, data, events, and tools — without rebuilding what already works.



Coordinate

Turn intelligence into business processes

Orchestrate agents, deterministic logic, systems, and people across long-running business processes.



Govern

Keep agent actions under enterprise control

Control what agents can access and do, with identity, policy, observability, and auditability.

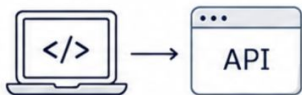


**Not everything should
become an agent**

From Deterministic Integration to Agentic Execution

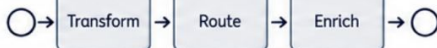
DETERMINISTIC

AGENTIC



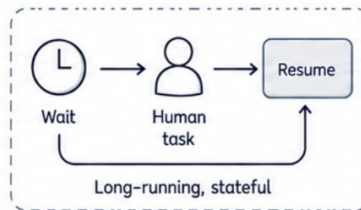
API call

Known path. One request, one response, no thinking required.



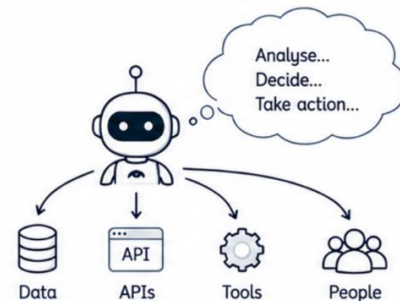
Integration flow

Known logic. Transform, route, enrich, retry — deterministically.



Workflow

Long-running state. Waits on humans and events, survives restarts.



Agent

Reasoning under uncertainty. The path is not known in advance.



**From the connected enterprise
to
the connected **agentic** enterprise**

The enterprise becomes a loop, not a pipeline

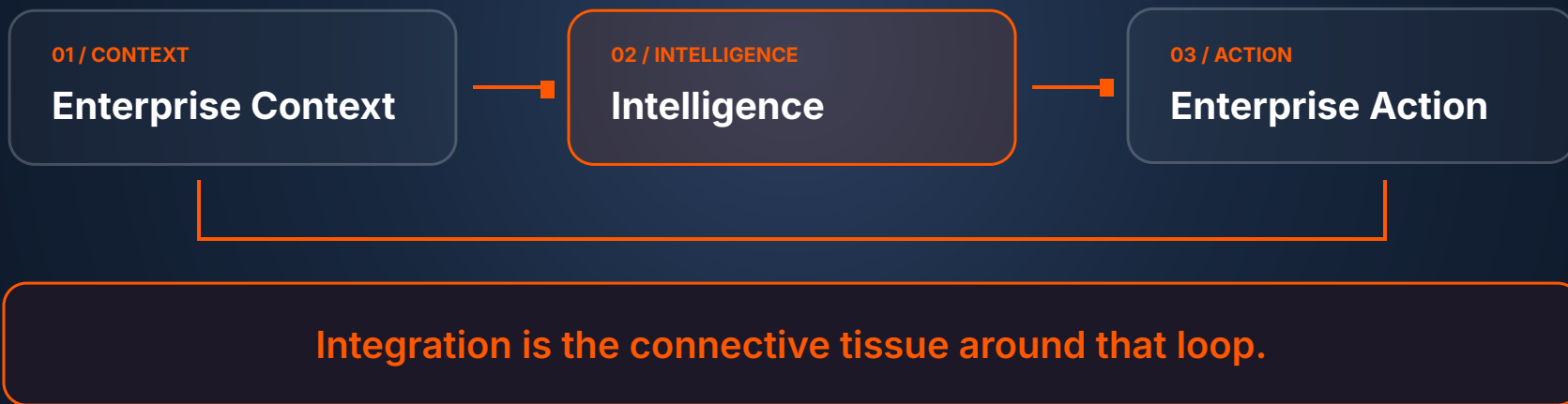
Every action an agent takes changes the state of the business — which becomes the context for the next decision.

Closing that loop is the transformation.



The real transformation isn't adding an agent to an application.

It's creating a continuous loop between enterprise context, intelligence and enterprise action.



So what does the integration platform become?

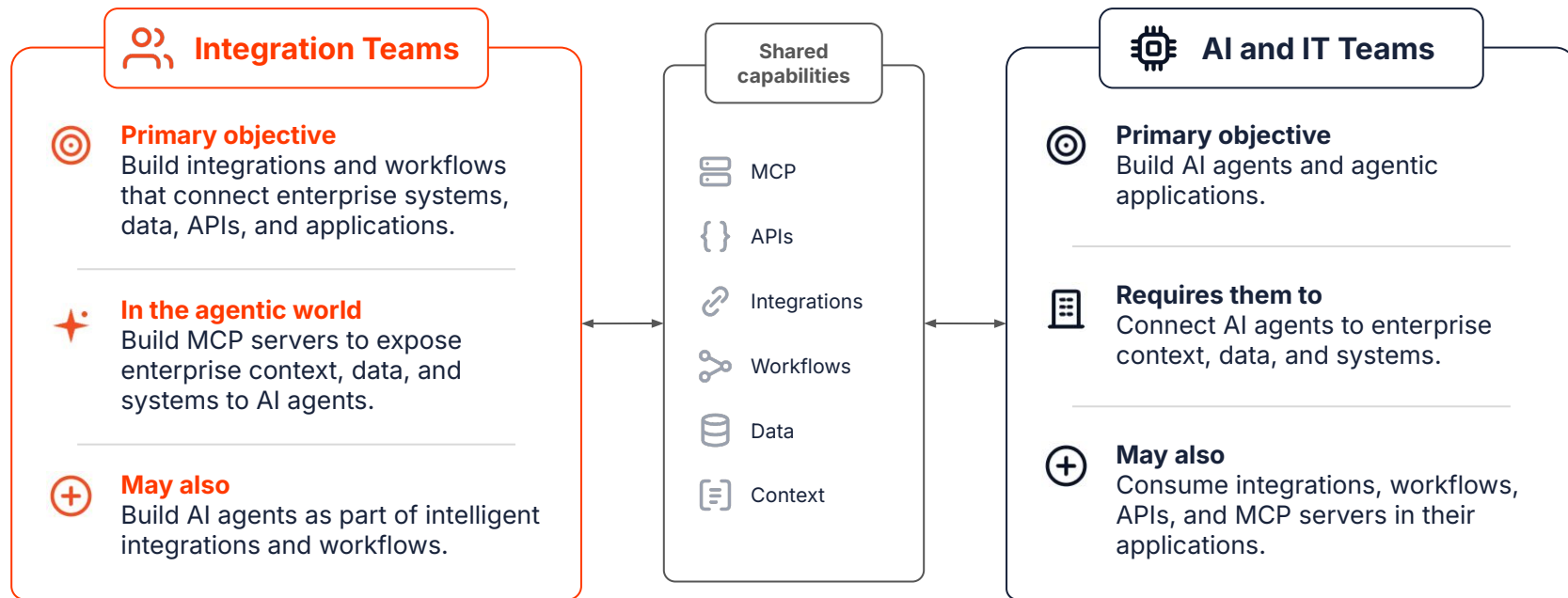


WSO2
Integration Platform

Powering the **connected agentic
enterprise**



We now have to address 2 user groups



WSO2 Integration Platform

Integration for the agentic enterprise

Connect

APIs · SaaS · databases · events · legacy systems · MCP

- connect agents to the enterprise

Build

Integrations · APIs · workflows · agents

- one developer experience

Run

Cloud · containers · on-prem · hybrid

- wherever your data must stay

Govern and Observe

Integrations · APIs · AI traffic · agents

- in one control plane



Coming Soon

WSO2 Integrator

Integration-first developer experience to build integrations, workflows, and MCP servers.

Includes support for building AI agents.

WSO2 Integrator 5.0 available today.
WSO2 Integrator 5.1. release in Oct 2026.

WSO2 Agent Builder

Agent-first developer experience to build AI agents and agentic applications.

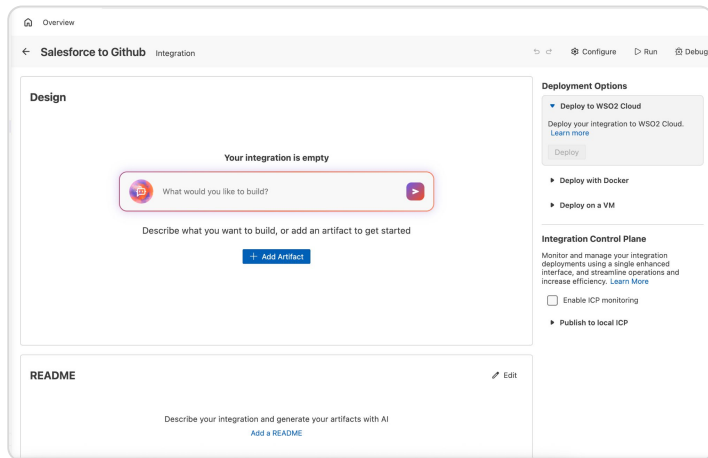
Includes support for building MCP servers.

WSO2 Agent Builder 1.0 release in Q4 2026.

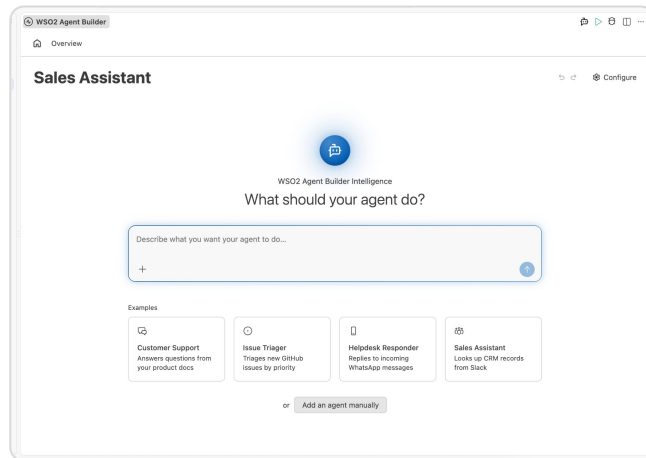
Available as self-hosted software that can run on any infrastructure,
or as an iPaaS / SaaS via the **WSO2 Integration Cloud**



WSO2 Integrator



WSO2 Agent Builder



2 experiences
1 common set of capabilities

AI Agents

Integrations

Workflows

MCP Servers



WSO2 Integration Cloud

Integration Platform

OrganizationWSO2

ProjectFinance

F

Finance

Finance related, business services and operations

Link a Repository

Integrations

Search

NAME	DESCRIPTION	TYPE	LAST UPDATED
Finance Entity Service	View and manage finance ...	Integration as API	7 days ago
Chargebee to Salesforce Automation	This Ballerina-based servic...	Automation	14 days ago
Finance Entity GraphQL	View and manage finance ...	Integration as API	19 days ago
Churn ARR Mail Report	This is a scheduled task th...	Automation	4 months ago
Currency Convert Service	Get exchange rates based ...	Integration as API	5 months ago
DD Reseller Link Scheduler	Cron job to check and send...	Automation	5 months ago
Churn ARR API Service	This service reports the WS...	Integration as API	6 months ago
Chargebee to Salesforce Sync	This Ballerina-based servic...	Automation	7 months ago
Temp - Ballerina GraphQL	This component is created ...	Integration as API	8 months ago
DD Trade Ref Links Sync	Add trade reference links to...	Automation	10 months ago

Non Integrations

NAME	DESCRIPTION	TYPE	LAST UPDATED
Collections Netsuite Sync	Go batch job that pulls Net...	Automation	23 minutes ago
Heroku to Salesforce Sync		Automation	14 days ago
Chargebee Subscription Cancellation Webhook		Webhook	1 month ago
Currency Convert Service V2	Get currency exchange rat...	Integration as API	7 months ago

Architecture

Component Types

Automation	4
Integration as API	8
Manual Trigger	3
Non Integrations	4
Total	19

Contributors

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Key differentiators



Integrated experience

A single platform and control plane, and a unified experience, to build and manage agents, integrations, and workflows.



Agent identity

Supports authentication, authorization, auditing, and administration to secure AI agents.



Agent governance

Supports governance to monitor and manage AI agents.



Enterprise connectivity

600+ pre-built connectors across APIs, events, files, and data.



Sovereignty and compliance

Flexible deployment options that enable data sovereignty and regulatory compliance.

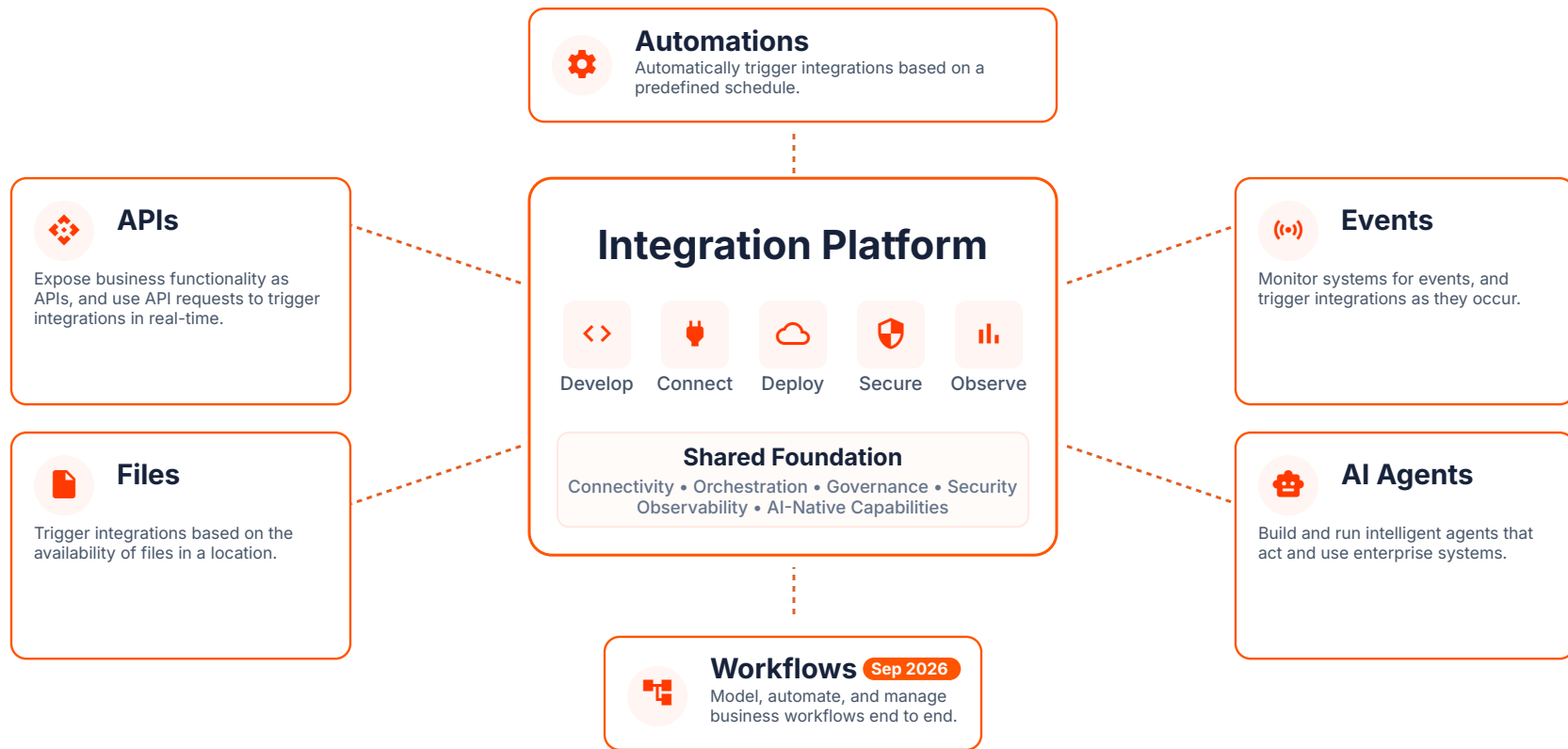


No vendor lock-in

100% open source software that provides protection from vendor lock-in, and business continuity.



Integration styles



Deployment Models

Self-Hosted

Customer runs both the control plane and data plane.



Control Plane (ICP)

- Manage integrations
- Access control & governance
- Monitoring & compliance
- Audit logging



Data Plane

Run integrations on your preferred infrastructure:

- Kubernetes / Docker
- OpenShift
- Virtual Machines
- Bare Metal
- Private Cloud

WSO2 Integration Cloud (iPaaS)

WSO2 manages the control plane.
Customer chooses how to deploy the data plane.



Control Plane

- Hosted & operated by WSO2
- Centralized management
- Multi-tenant security
- Global availability
- Built-in observability



Cloud Data Plane

- Fully managed by WSO2
- Elastic scaling
- High availability
- Zero infra overhead
- Automatic upgrades



Private Data Plane

- Run in your private cloud
- Dedicated on-premise infra
- Data stays in your perimeter
- Managed or self-hosted



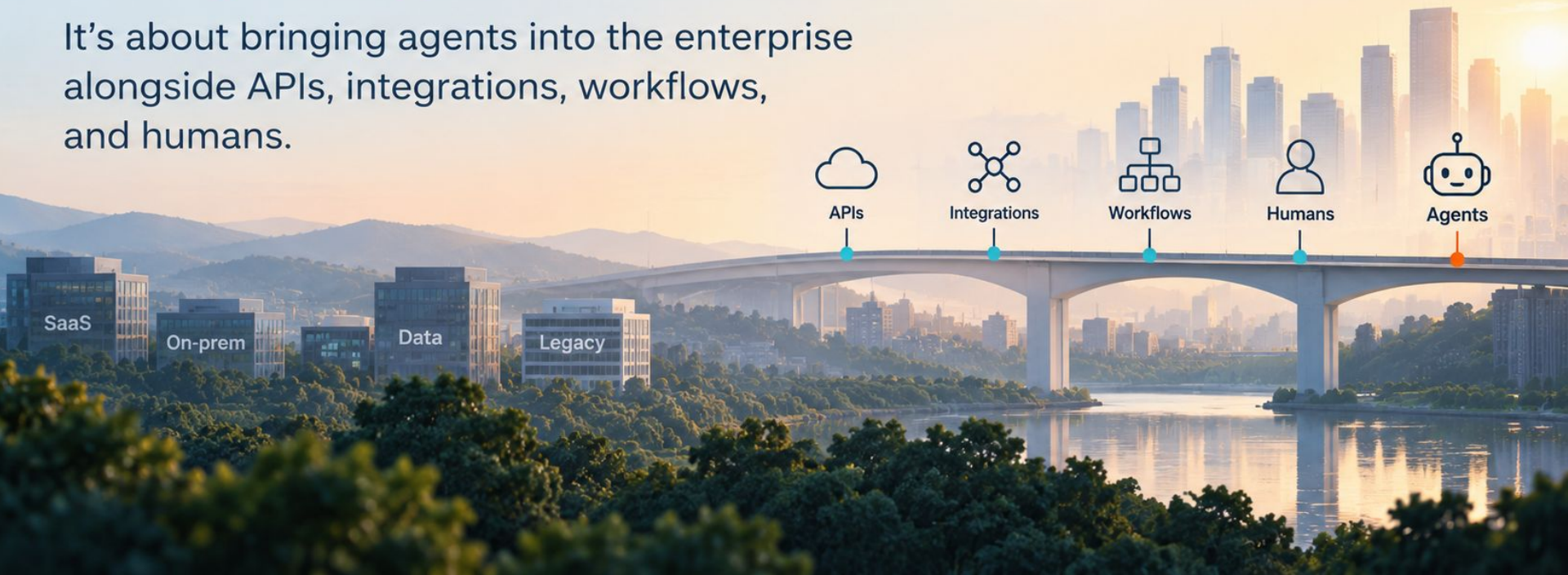
Four things worth doing before the next pilot

- 01 Start with a business process, not an agent.** Pick a real process worth improving. Identify where deterministic integration, workflows, humans, and agents each belong.
- 02 Map the enterprise capabilities the agent needs.** APIs, data, events, SaaS applications, legacy systems, knowledge, and existing workflows. Reuse what already exists.
- 03 Expose capabilities, not systems.** Give agents governed, task-oriented capabilities through APIs, MCP, and tools instead of direct access to backend systems..
- 04 Design for control from day one.** Give agents identity. Define what they can access and do. Add human approval where needed, and make every action observable and auditable



This isn't about making **every integration AI-driven.**

It's about bringing agents into the enterprise alongside APIs, integrations, workflows, and humans.





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Thank You!



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