



SEPT 22 - 24, 2026 | NAIROBI, KENYA

Agent Platform



Dr. Rania Khalaf

Chief AI Officer & GM Agent Platform

What makes agents powerful

— the combination of non-determinism and autonomous actions —

is what makes them hard to govern



The need for an open, interoperable agent manager

1

From LLMOps
to AgentOps

81%

In production today,
**but only 51% at
production scale**

Agentic AI Foundation

2

AI success
demands
heterogeneity

3+

different agent
frameworks running
simultaneously at
enterprise orgs

VentureBeat

3

Untangling of the
agent monolith

40%

of agentic AI projects
predicted to be
cancelled by EOY
2027

Gartner



1.0 Now GA

WSO2 Agent Manager

The open enterprise control plane to securely deploy, manage, and govern AI agents at scale.



LANDSCAPE REPORT

The Agentic Control Plane Solutions Landscape, Q2 2026

Forrester's Overview Of 33 Vendors

June 24, 2026

By Leslie Joseph with Frederic Giron, Laura Demarki, Bill Nagel

FORRESTER

Summary

You can use agentic control plane solutions to govern a fragmented agent estate, contain the risk that agent autonomy introduces, and keep production agents observable and accountable. But to realize these benefits, you'll first have to select from a diverse set of vendors that vary by size, type of offering, geography, and use case differentiation. Enterprise architecture and AI leaders should use this report to understand the value they can expect from an agentic control plane solution vendor, learn how vendors differ, and investigate options based on size and market focus.



Any Framework



CrewAI



LangChain



AWS Strands



Ballerina



Microsoft Agent Framework



Any Model



Anthropic



OpenAI



Gemini



Azure OpenAI



AWS Bedrock



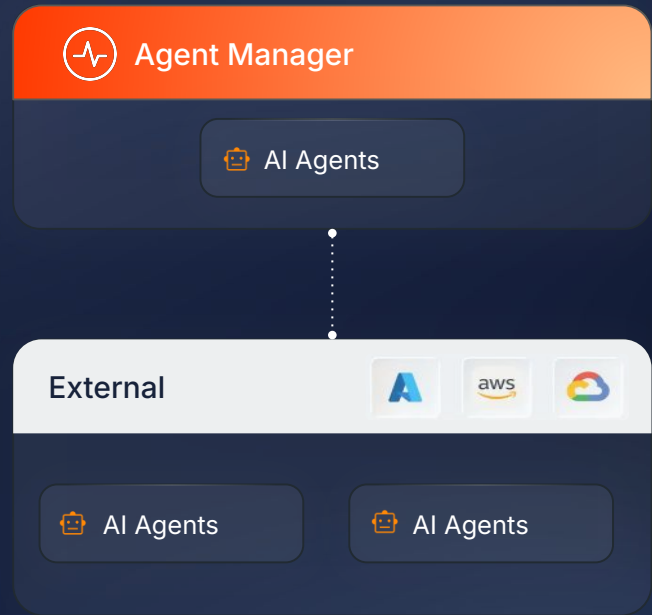
Azure AI Foundry



Mistral



Any Deployment



Agent Manager helps you **get more agents into production, without compromising control** or model freedom



Federated Agent
Management



Scalable Agent
Execution Runtime



Full Lifecycle
Management



Agent Identity
& Security



Monitoring
& Evaluation



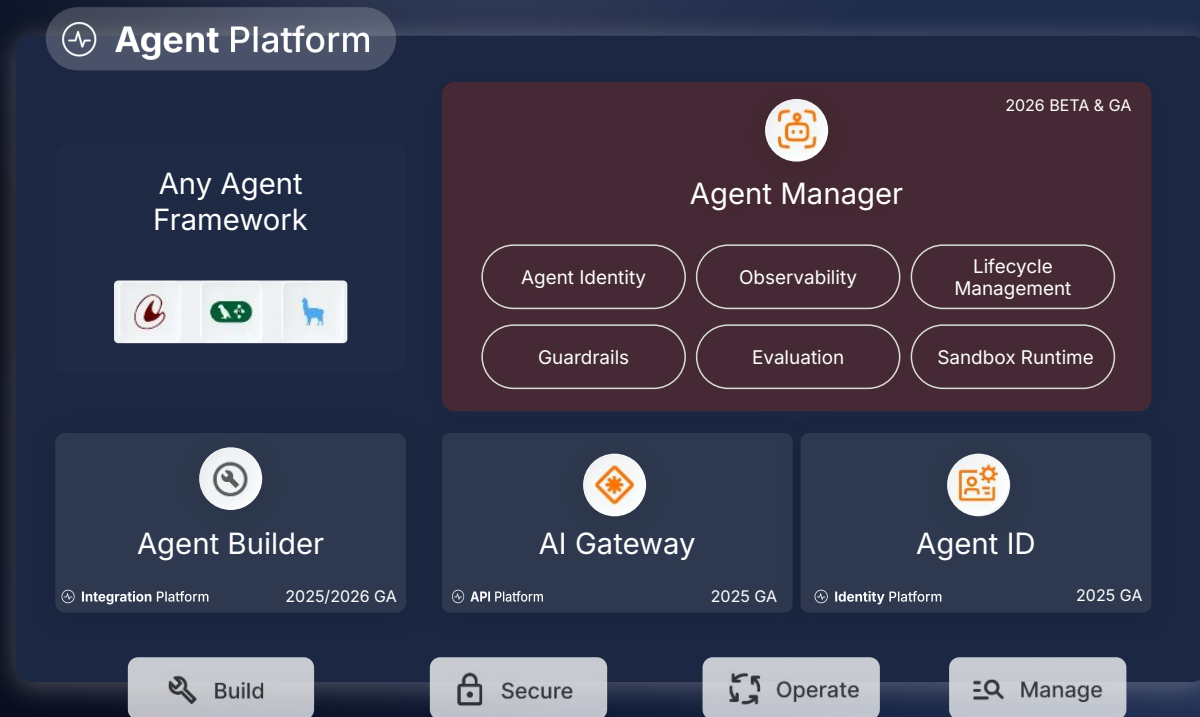
Governance
& Trust



How WSO2 Agent Manager Works



Putting it in context: The WSO2 Agent Platform



Agent platform sessions: Blue room

Tomorrow - 12:00 pm

Managing the Agent Lifecycle at Scale

Tomorrow - 12:30 pm

Introduction to AI Agent Manager

Tomorrow - 01:00 pm

Agent Governance

Or anytime at the  2BAR





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WSO2 API Platform



Derric Gilling

VP & GM API Platform

What we're hearing from customers

Three themes that come up in customer conversations



AI and gateway sprawl

Ungoverned API, LLM and MCP usage spreading much faster than policy



Securing MCP and agent access

No strong auth or audit trail for MCP servers and the agents calling them



Ballooning AI costs

Finance is pressuring AI teams for accountability and reduction of AI spend



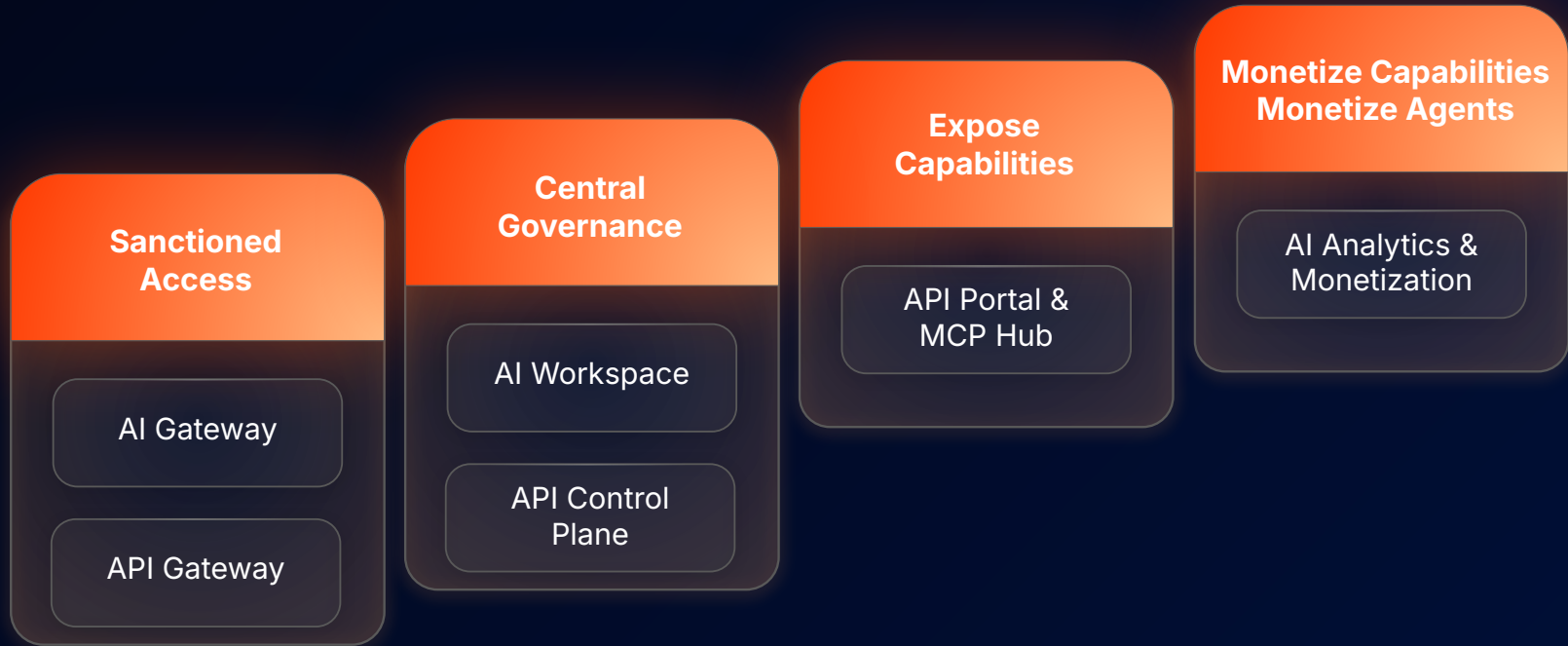
Most enterprises are being forced to choose between **shipping AI fast** and **governing what's shipped**.

In the agentic enterprise, that tradeoff breaks you.

With WSO2 API Platform, you won't.



API Platform steps on WSO2's AI golden path



Platform Adoption



WSO2 API Platform

Trusted AI governance for every API and AI service across any gateway, any cloud, any model



WSO2 API Platform

Trusted AI governance for every API and AI service across any gateway, any cloud, any model



- **Agent-ready APIs**
- **Open and modular**
- **Universal governance**
- **Monetization-native**



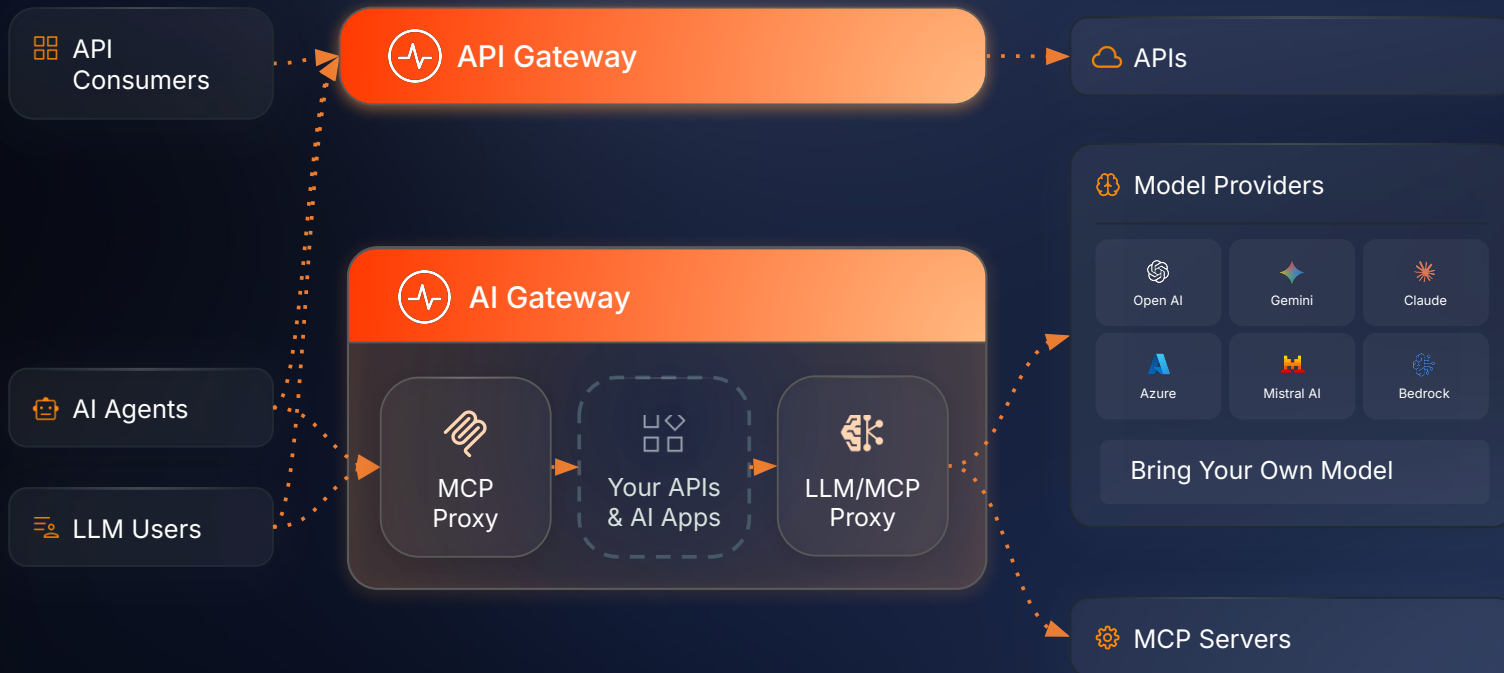
The journey to a simplified, modular API Platform

Ensure governance moves as fast as AI without forced migrations



What's new: Centrally govern all API and AI services

Protect your company data and control AI cost



What's new: Safely expose capabilities to agents

- **Drive adoption of MCPs**
Safely publish MCP servers
- **Enable agentic discovery**
Leveraging standards like llms.txt
- **Consolidate APIs into Outcomes**
Create Arrazo based API Workflows

Developer Portal

Home

Tools

APIs

Outcomes

Support

Payments API

v1.0

This is a sample proxy that manages a list of payments.

Subscribe

Documentation



MCP Server URL

https://12461962-8a8e-4a9a-adfc-348ccc5de3c5-prod.e1-us-east-azure.bijiraapis.dev/default/payments-api/v1.0/mcp

Tools

listPayments

createPayment

getPaymentById

updatePaymentById

deletePaymentById

MCP Server Configuration

```
{
  "servers": {
    "Payments API": {
      "url": "https://12461962-8a8e-4a9a-adfc-348ccc5de3c5-prod.e1-us-east-azure.bijiraapis.dev/default/payments-api/v1.0/mcp",
      "type": "http",
      "headers": {
        "Authorization": "Bearer ${token}"
      }
    }
  }
}
```

Please generate a token using the subscribed application and replace the placeholder.

Terms of use Privacy Policy Support

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What's new: SaaS, hybrid, self-managed flexibility

WSO2 runs it (SaaS). Keep data sovereign (Hybrid). Full air-gapped (Self-Managed)

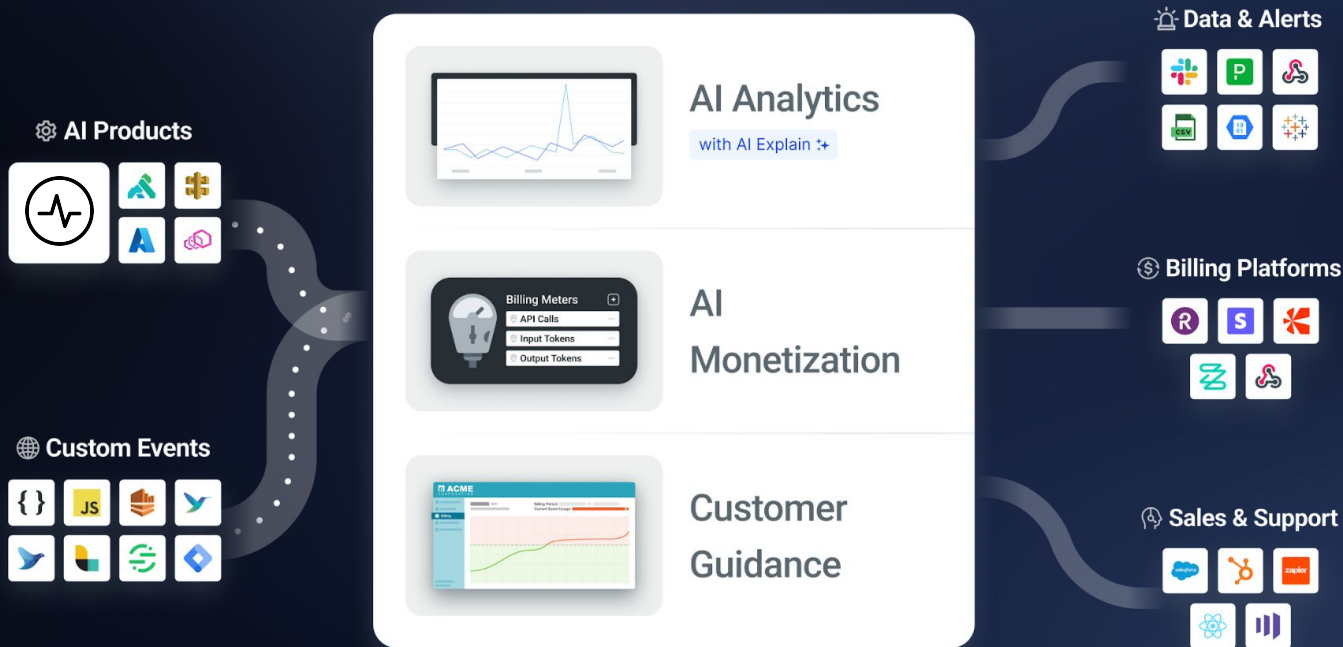


Including the self-hosted AI Workspace we shipped in August, for sovereign AI



What's new: Make AI accountable and profitable

Meter, chargeback, and bill API, AI, and agent usage





Thanks for partnering with us

60 Trillion Transactions

40K+ APIs Globally

500+ Direct APIM Customers Globally

25K+ Open Source Users

FORRESTER®

Leader and a **Customer Favorite** in the
Forrester Wave™: **API Management**
Software, Q3 2026

140+

FINANCIAL & INSURANCE
COMPANIES

145+

GOVERNMENT AGENCIES
ACROSS 30+ COUNTRIES

100+

TELECOM &
TECH COMPANIES

20+

ENERGY &
UTILITIES

30+

HEALTHCARE
PROVIDERS



API platform sessions: Red room

Tomorrow - 10:00 am

Designing APIs & MCP for AI Readiness

Tomorrow - 10:30 am

Hybrid Architecture and Multi-Gateway Control

Tomorrow - 11:00 am

AI Cost Attribution & Optimization for LLM
Consumption





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WSO2 Integration Platform



Sharya Unamboowe

VP & GM Integration Platform

Building **enterprise-grade agents** is an
integration problem.



Building **enterprise-grade agents** is an **integration problem**.

Agents are only as good as the **enterprise systems and data** they can access.

Integration is what **makes this possible**.





WSO2 Integration Platform

NEW

WSO2 Integrator

WSO2 Integrator 5.0 available today.
WSO2 Integrator 5.1. release in Oct 2026.

WSO2 Agent Builder

WSO2 Agent Builder 1.0 release in Q4-2026.

Available as self-hosted software, or as an iPaaS / SaaS via the
WSO2 Integration Cloud



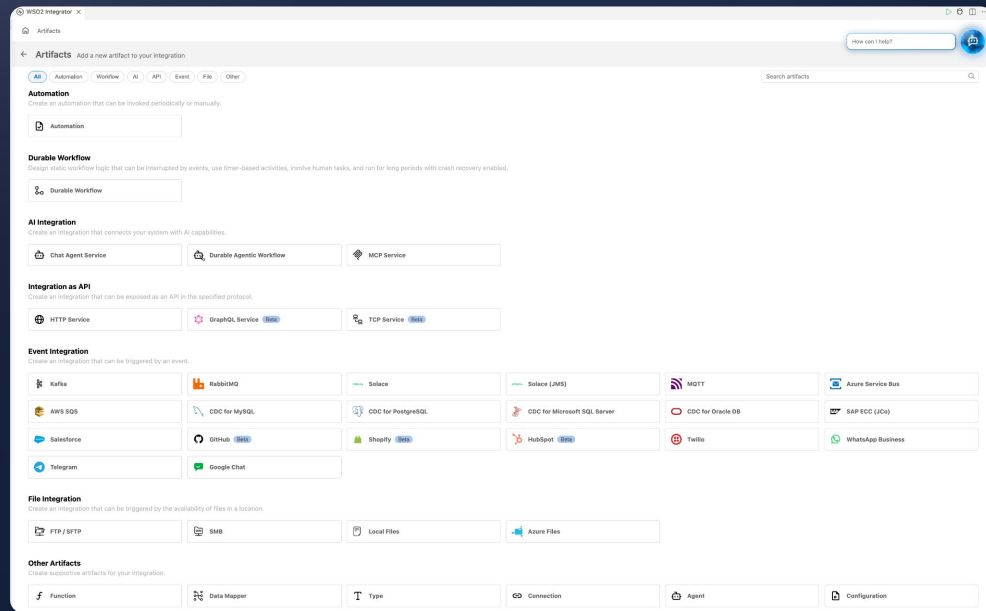
Make existing systems **agent-ready**

Integrate.

- Automations
- Integrations as APIs,
- Event-driven
- File-driven

Build MCP servers.

Expose existing systems and data
for agent consumption.



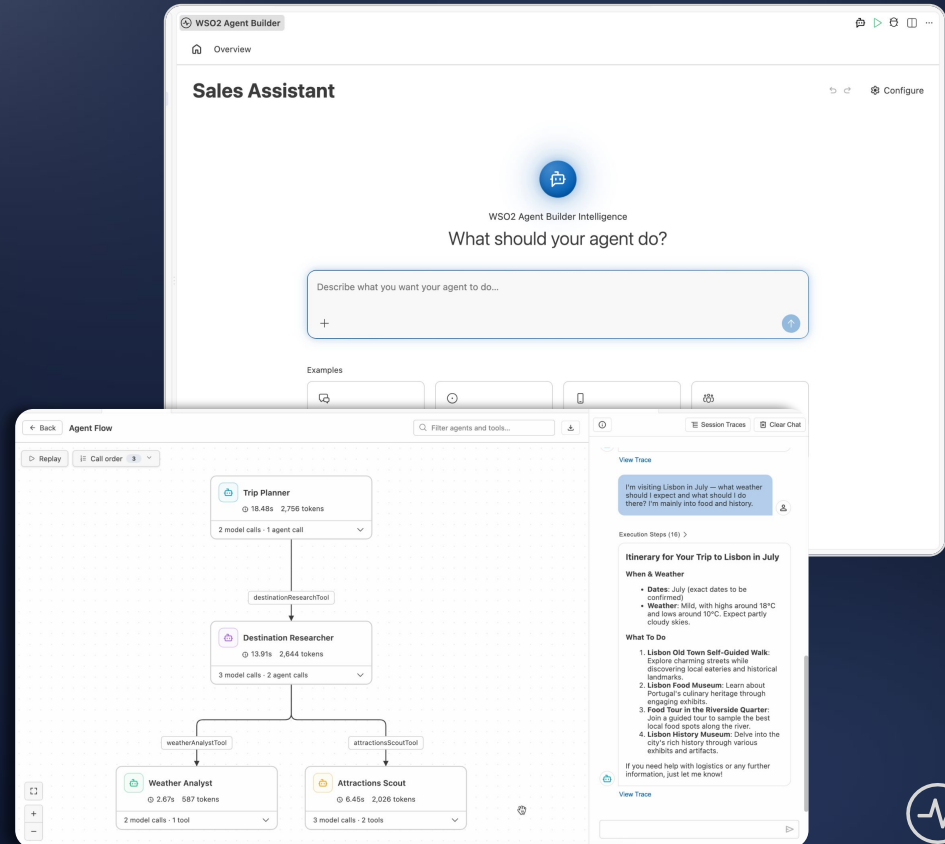
Build and connect agents

No-code and pro-code.

600+ connectors as tools.

Connect via MCP.

Orchestrate multi-agent patterns.

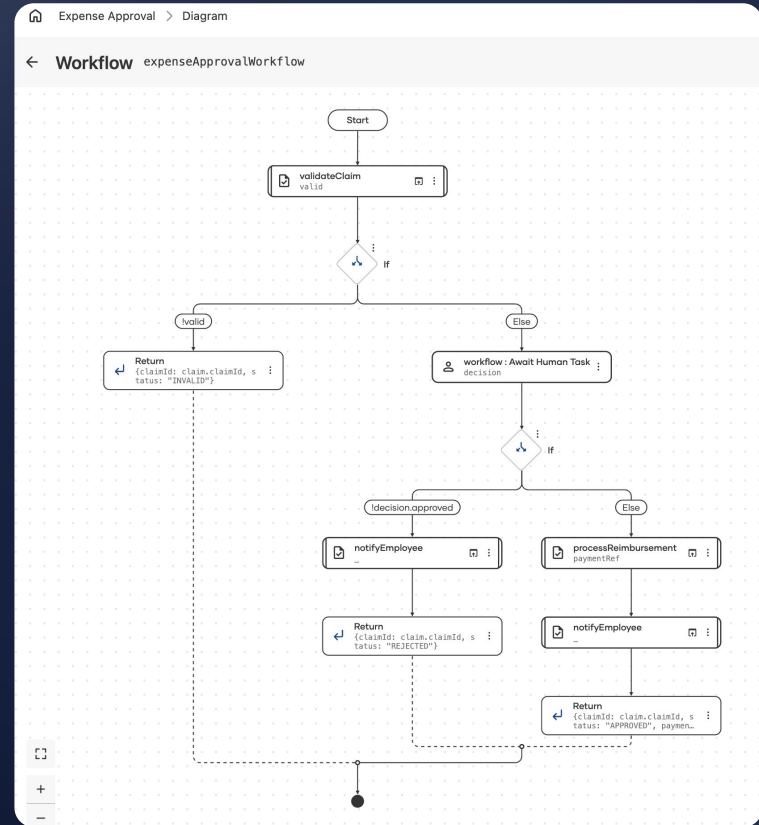


Build long-running workflows

A multi-step business process.

Can run for an extended period of time.

Can pause, maintain its state, and resume from where it stopped.

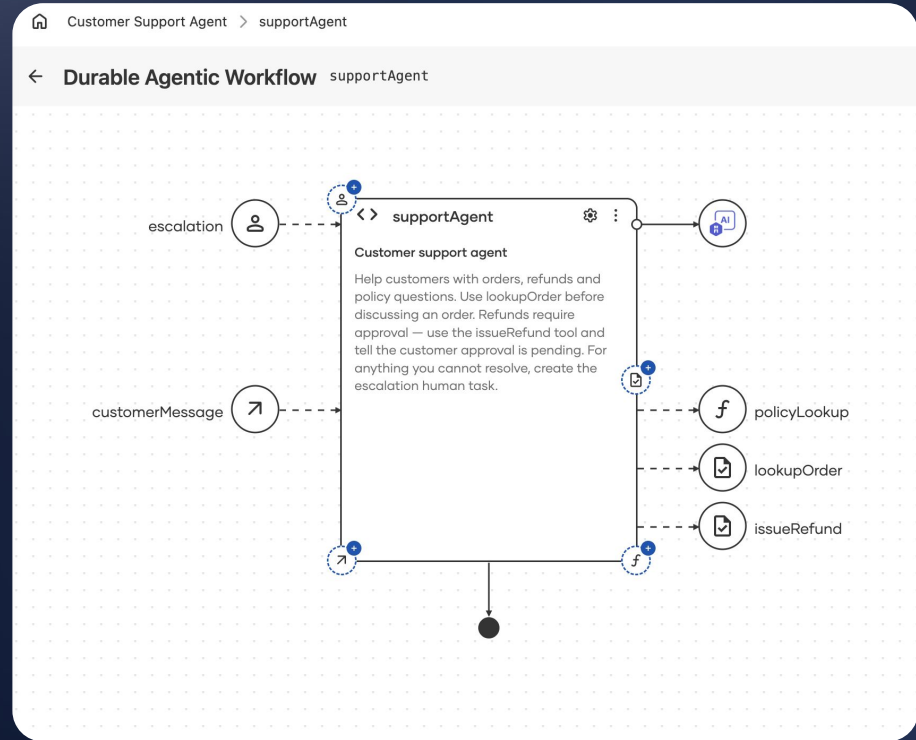


Combine workflows and agents

Durable agents.

Give the goal, and the agent decides the best path at runtime.

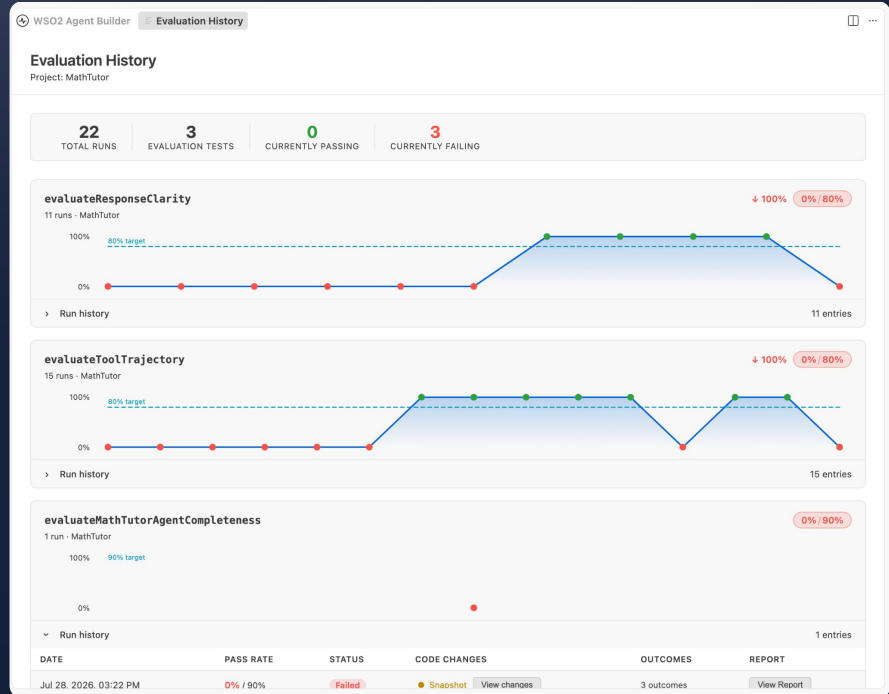
Humans-in-the-loop to govern agent actions.



Evaluate and observe agent behavior

Identify expected agent behavior at development.

Observe and audit every step and decision.



Give agents **memory**

Short-term and long-term memory, and knowledge bases.

Allows agents to retain information across tasks and time.



Give agents memory **and context**

Short-term and long-term memory, and knowledge bases.

Allows agents to retain information across tasks.

What's next:

Context engine

A single, unified representation of institutional knowledge.

Allows agents to make real-time and context-aware decisions.



A **single platform** to build enterprise-grade agents with governance built in.



Integration platform sessions: Red room

Today - 02:30 pm

Integration: The Foundation of the
Connected Agentic Enterprise

Today - 03:00 pm

AI-Native Integration Development:
Reimagining How Integrations Are Built

Today - 03:30 pm

Building Governed Integrations and AI
Agents for the Enterprise

Tomorrow - 03:30 pm

The Data Layer for Enterprise Agents





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WSO2 Identity Platform



Geethika Cooray (Geekz)

VP & GM Identity Platform

Customer IAM



Consumers
(B2C)



Citizens
(G2C)



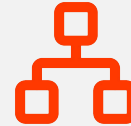
Businesses
(B2B)

Workforce IAM



Employees
(B2E)

API Access Management



APIs
(API AM)



IAM in the Agentic Enterprise



Humans



Machines



AI Agents



Different Agent Types

ENTERPRISE-CONTROLLED

OWN & RUN

Enterprise-managed Agents

WORKFORCE + CIAM

Employee' BYO Agents

SHADOW AI

B2B Agent-as-a-Service

B2B

EXTERNALLY-CONTROLLED

ADMIT & SCOPE

Consumer Personal Agents

CIAM

Vendor / SaaS

THIRD-PARTY

Partner-managed

B2B



**You don't have to build agents to
have an **agent identity problem****

**External agents will still need a
trusted path into your systems**



IAM in the Agentic Enterprise


Humans


Machines



A Unified Fabric for Every Digital Identity

Customer IAM



Consumers
(B2C)



Citizens
(G2C)



Businesses
(B2B)

Workforce IAM



Employees
(B2E)

API Access Management



APIs
(API AM)

Agent Identity



**Autonomous AI
Agents
&
MCP Authorization**



Introducing



ThunderID

<https://thunderid.dev>





Next gen **open-source** IAM stack



Agent-native



Post-quantum-safe



Decentralized
identity



Lightweight
& scalable





Next gen **open-source** IAM stack

ThunderID will be contributed to

DLF
DECENTRALIZED TRUST

Governed under Linux Foundation EU

Early Contributors & Adopters



MOSIP

@Signet

Modular Open Source
Identity Platform



Lanka Software
Foundation



WSO2
API Platform



WSO2
Engineering Platform



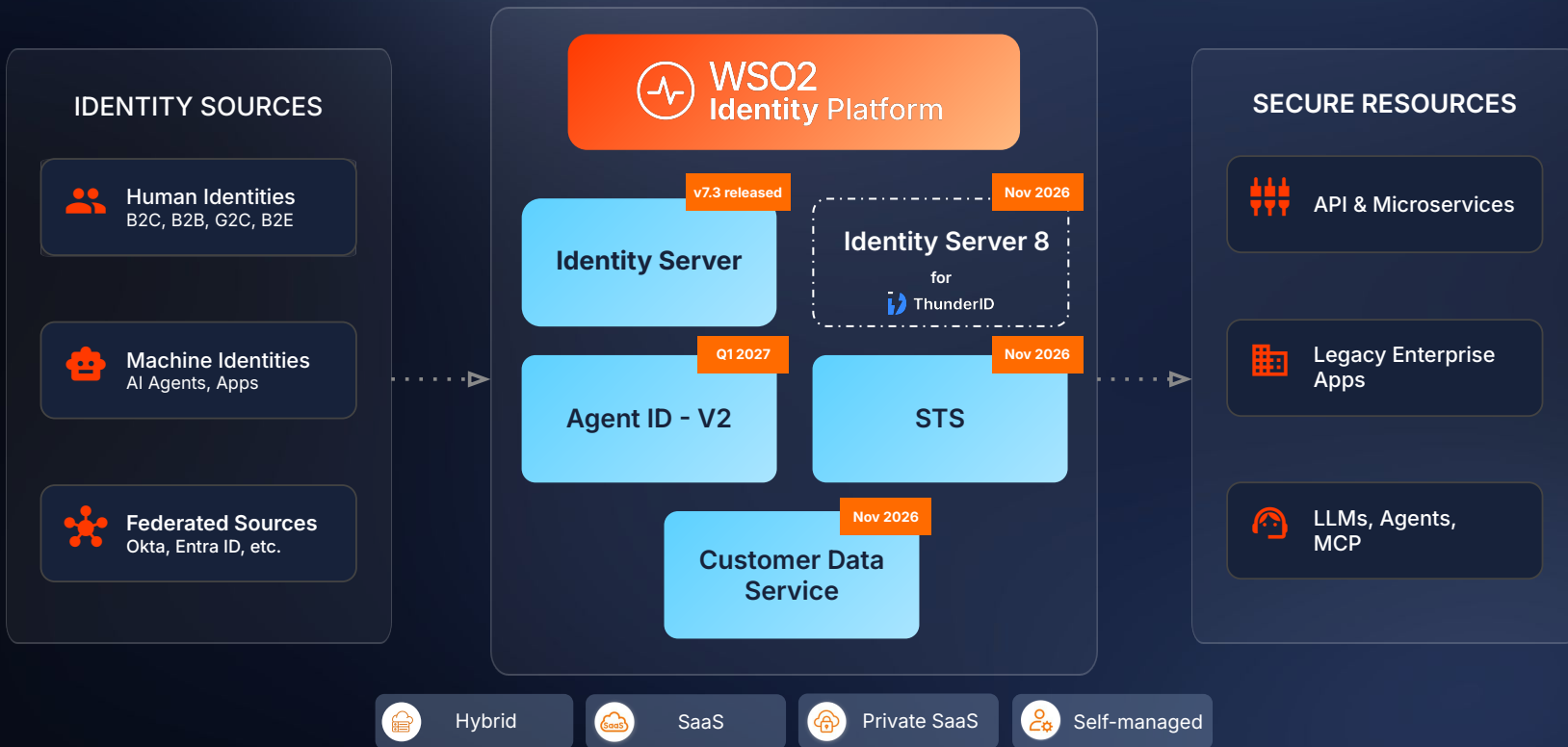
WSO2
Agent Platform

WSO2 Platforms



Future View: WSO2 Identity Platform

Converged, Modular, Modern & Open Source-backed



Customer Data Service (CDS)

Build an actionable 360° View of your users

Profile Enrichment



Connect & Unify fragmented Data



Advanced progressive profiling



Track guest user journeys



Golden profile

- Unified customer data
- Anchored on Identity
- Consent-aware
- Privacy & Preference aware
- Single source of truth



Powered by identity resolution

Activation



In-app personalization



Consent-aware data access



Journey orchestration

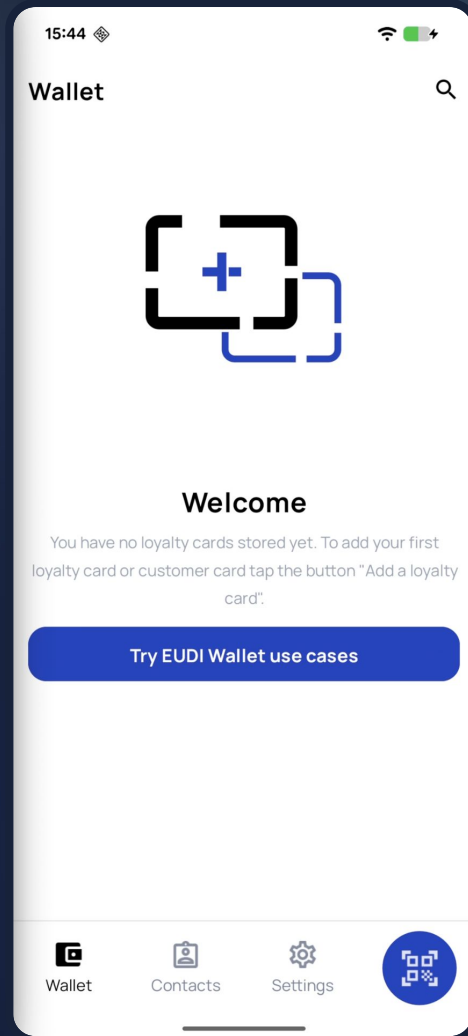


Verifiable Credentials



OpenID for Verifiable Credential Issuance and Verification

- Alignment with Wallet initiatives
- Admin defined templates to control credential format and wallet appearance
- Conformance to OpenID specs



Consent Management



Consent Policies (Privacy, ToS)

Comprehensive policy configuration and lifecycle management:

- Configure versioning for all policies
- Consent and re-consent for version updates
- Mandatory prompts during login and registration



Marketing Communication

Optimize marketing preference collection and user control:

- Capture preferences during registration
- Self-service preference management
- Seamless opt-in/opt-out capabilities

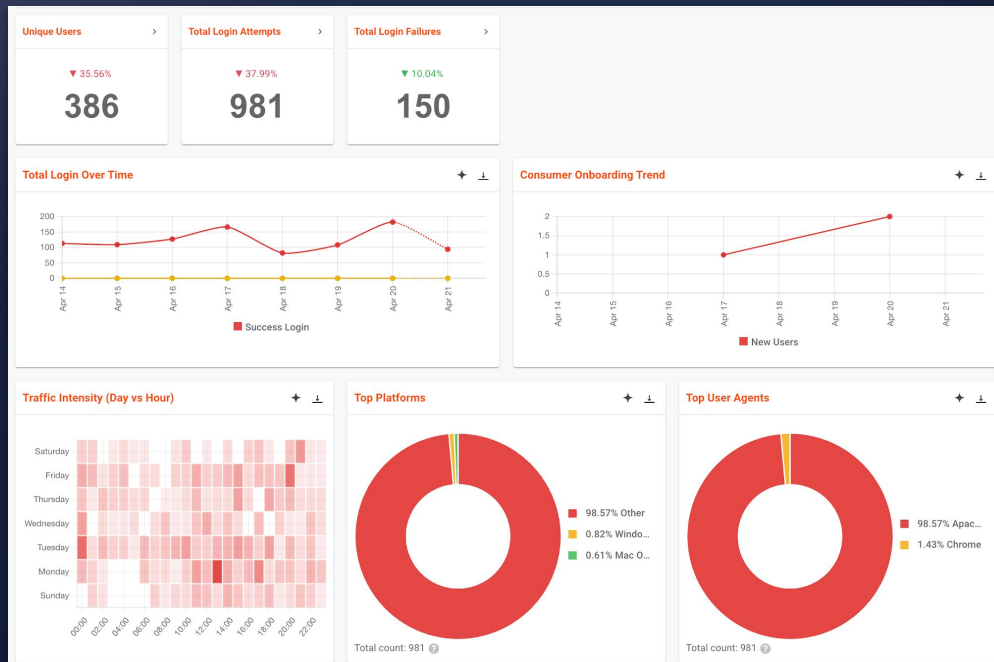


Identity Analytics



Insights Across the User Journey

- Identity analytics for user activity
- Support for custom dashboards and reporting
- AI-powered conversational interface to gain insights
- Advanced configurable Analytics Dashboards are also available as needed



Technology Partnerships

Fraud Detection



Identity Verification
& Advanced
Authentication



Fine Grained
Authorization



Data Sovereignty



European Digital
Trust



A Unified Fabric for Every Digital Identity

2.5 Billion Managed Identities

1500+ Commercial Deployments

300+ Direct IAM Customers Globally

20K+ Open Source Users

 **kuppingercole**
ANALYSTS

Overall Leader in 2026 KuppingerCole
Leadership Compass for **CIAM Platforms**

Overall Leader in 2026 KuppingerCole
Leadership Compass for **B2B IAM Platforms**

90+

FINANCIAL & INSURANCE
COMPANIES

65+

GOVERNMENT AGENCIES
ACROSS 20+ COUNTRIES

19+

National Identity
Platforms

50+

TELECOM &
TECH COMPANIES

20+

HEALTHCARE
PROVIDERS



Identity platform sessions Yellow room

Today - 2:30 pm

WSO2 Identity Platform: The Identity fabric for the Agentic Enterprise

Today - 3:00 pm

Standardizing Access Across B2B Services

Today - 3:30 pm

Identity, Delegation, and Access Governance for AI Agents





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Engineering Platform



Lakmal Warusawithana

VP & GM Engineering Platform

Agentic coding builds apps and agents fast.

Getting them to production, safely governed, is **the bottleneck.**



Not by introducing another tool or gluing multiple tools together.

A platform solves this.

Building one yourself takes **years** — and **millions of dollars**.



WSO2 Engineering Platform For Every Role In Your Engineering Org



WSO2 Engineering Platform Capabilities

Golden Paths

Developer abstractions and paved paths for every workload — no infrastructure assembly required.

CI/CD & Pipelines

Build, scan, and promote automatically — the same pipeline for code humans write and code agents write.

Modules Catalog

Ready-to-use modules for databases, gateways, and other systems — verified and kept up to date.

Integrated Observability

A scalable observability plane covering every observability need of your workload.

Security & Zero Trust

Cell architecture enforcing ingress and egress security, zero-trust by default.

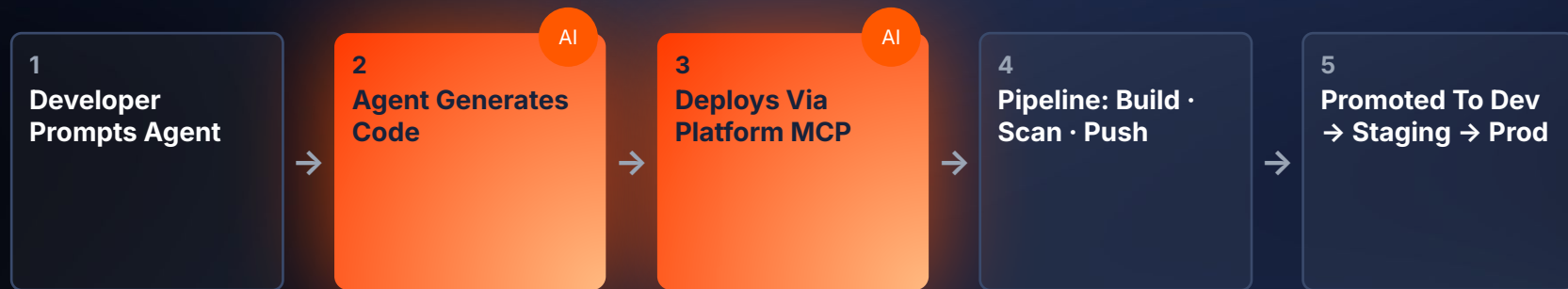
Agent Operable

Built-in agents, MCP servers, and agentic skills — agents are first-class, not bolted on.



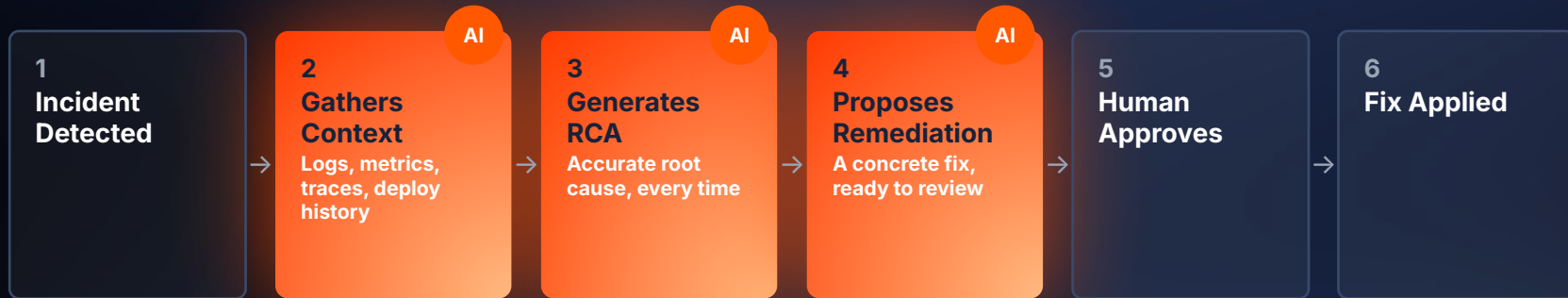
From Agentic Coding To Production

External agents don't get a side door. They go through the same golden path as everyone else.



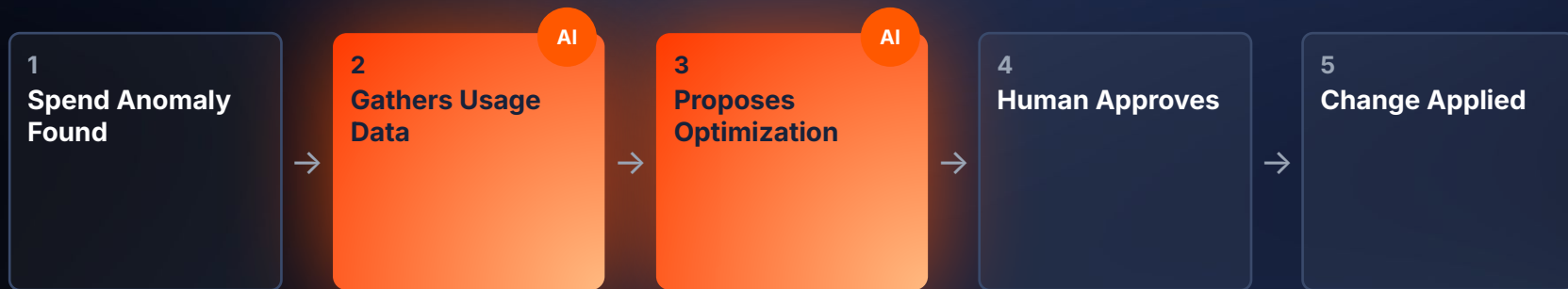
SRE Agent + Human SRE: Reduce Mean Time to Resolution

Context, root cause, and a remediation plan are automatic, every time. Reduce MTTR from hours to minutes



FinOps Agent + Cloud Ops : Helping You Save on Infra Cost

Automatically analyze infra spending, identify savings opportunities, and recommend optimizations.



WSO2 Engineering Platform Is Powered By



OpenChoreo is a CNCF Sandbox project.

**Go from zero to platform, or take what you have further.
One IDP for humans and agents.**

Made with ♥ at [WSO2](https://wso2.com).



OpenChoreo Ecosystem

Modules, integrations, agents, and skills — discoverable and reusable, not reinvented per team.

Verified Modules

First-party modules for core functionality — continuously tested for compatibility with patches and updates.

Community-Led

An ecosystem of modules for third-party tools, driven by the OpenChoreo community.

Build Your Own

A modular framework lets you build your own modules that integrate with OpenChoreo's APIs and architecture.

See openchoreo.dev/ecosystem



Engineering platform sessions

Tomorrow - 10:00 am

The Evolution of Platform Engineering: Building IDPs for Humans and AI Agents

Tomorrow - 10:30 am

The Platform Abstractions: What Developers Declare, What Platform Engineers Govern in OpenChoreo

Tomorrow - 11:00 am

Custom Resources, Not Custom Forks - Curating OpenChoreo for Your Enterprise





SEPT 22 - 24, 2026 | NAIROBI, KENYA

Solutions



Mifan Careem

SVP & GM Solutions

From Building Blocks to Outcomes

Productizing our experience into customer value creation



Navigating solutions

By vertical industry

Reusable vertical use cases for common industry specific challenges

- Healthcare
- Banking and Finance
- Government
- Retail
- Telco

By horizontal initiative

Broad repeatable use cases covering horizontal requirements

- Digital sovereignty
- Vendor consolidation
- Platform modernization
- AI readiness and modernization



Empowering BFSI globally

Corporate APIs

Powers mission-critical operations for 200+ banks and FIs of all tiers in every region

Trusted by the Largest Banks Globally

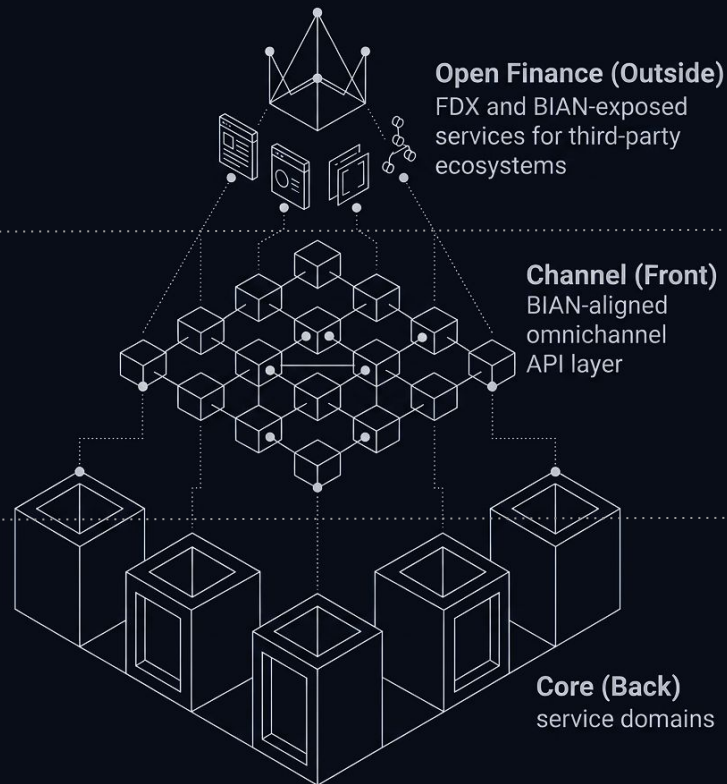
Used by Banks with \$3 Trillion+ in assets for daily mission critical operations

Open Banking Expertise

Deep Open Banking Experience across all continents from the inception of Open Banking

Comprehensive Standards Support

Supports ISO 20022, ISO 8583, SWIFT MT, BIAN, FDX etc;



Banking Reference Architecture

Customer Channels & Touchpoints

Web
+ AI Agents

Mobile
+ AI Agents

Branches
+ AI Agents

Corporate & External Ecosystem

Corporate Apps
+ AI Agents

Third-Party Apps
+ AI Agents

Govt Services
+ AI Agents

WSO2 PLATFORM

Omnichannel Governance

Open Banking

Trusted AI Governance

Abstracted Core

Systems of Record

Core Banking

Loan Origination

Trade Finance

Card Management
System

Risk & Compliance



Powering public and private healthcare

40+

Healthcare Organizations Worldwide

Global Stem-Cell Registry · Global Health

445+ transplant centers and 41M+ donors exchanging time-critical match data securely over WSO2 APIs

3 of 5

Leading Systems of Record

Care-Management Platform Vendor · Population Health

Care-management platform for US health plans runs on WSO2 API management, integration.

4.6K req/sec

Fastest open source FHIR server, built on Go

Medicare Advantage Health Plan · Health Insurance

100% CMS compliance achieved with the WSO2 Healthcare Accelerator on a FHIR-standardized data foundation

Covering Every Healthcare Sub-Sector and Use Cases

Hospitals

Providers

Health Insurance

Pharmaceuticals

Medical Devices

PBM

Biotechnology

Patient Access

Interoperability

Prior Auth

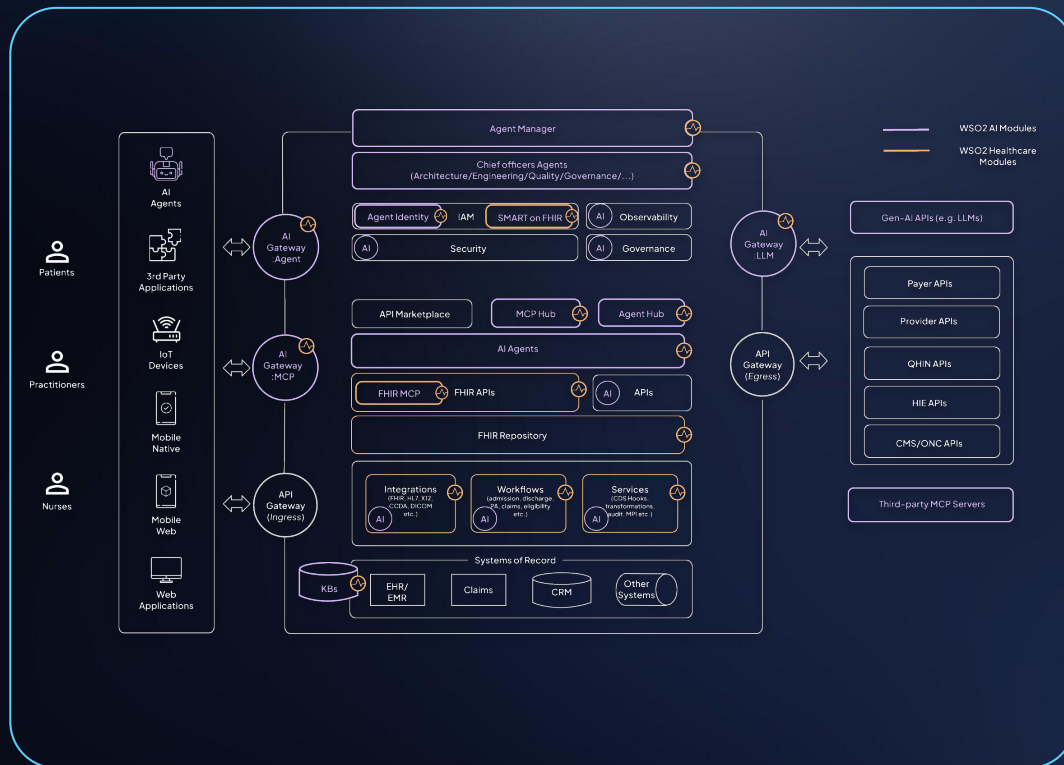
Patient 360

Consent Management

Provider Directory



Agentic Healthcare Enterprise



Reference Architecture

Reference architecture, golden path, and guidelines to become an agentic healthcare enterprise.

Pre-Built Healthcare Agents

Pre-built agents (prior authorization, FHIR questionnaire) utilizing Agent Manager, AI Gateway, and Agent ID.

Healthcare Accelerators

Domain-specific accelerators to seamlessly transact with FHIR, HL7, and X12 data formats.



Empowering National and Local Government

42

National Governments

3,800

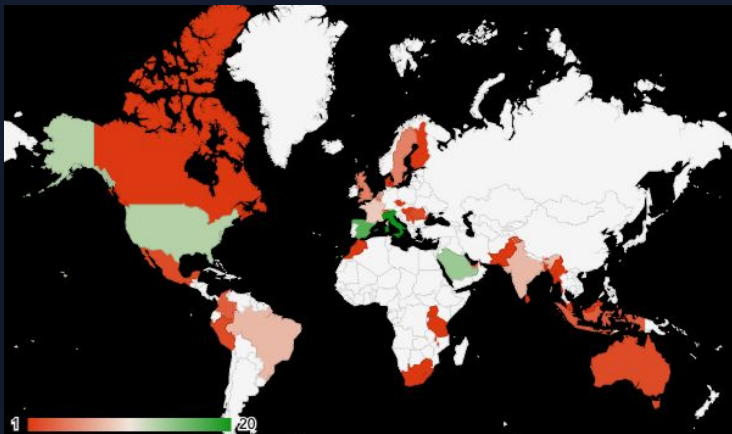
Local Govt Agencies

19

National ID Deployments

2.8 bn

Citizens Served



Proven Use Cases

Smart City

Vaccine Management

City & Govt Tax

Utilities Management

Citizen Portal

Citizen Identity

Data Exchange

Vehicle Registration

Company Registration

Border Control

Revenue Platform

Digital Wallet

Open Data

G2G, G2C IAM

Sovereign Infrastructure

The Sovereign Government Operating System



Sovereign Govt. Digital Identity and Access Mgt.

Digital Identity, Citizens Access Management, and Govt. Workforce Access Management for local, sectoral and national governments.



Govt. Data Exchange

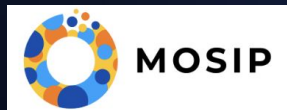
Government interoperability for inter and intra government agency's data exchange, at local, sectoral and national government level.



Citizen Services

Government interaction with citizens via Citizen's Portal, CKAN based open data, and API Platforms.

Sovereign Clouds and Sovereign AI



Your journey to the agentic enterprise

We deliver outcomes, supporting you every step of the way

1

Products

- Agentic Enterprise Fabric

2

Templates

- Blueprints
- Reference Architectures
- Golden Paths

3

People

- Trusted Advisors
- Forward Deployed Engineers
- Consultants
- Partners

4

Engagement

- Quick Start Programs
- Assessments
- Architecture Exchange
- Strategic Consultancy



Solutions sessions: Blue room

Today - 02:30 pm

The Agentic Healthcare Enterprise: A New
Operating System for Care

Today - 03:00 pm

From Open Finance to Intelligent Banking: A
Unified Control Layer

Today - 03:30 pm

Sovereign by Design: A Blueprint for the Digital
Government Operating System

